

WE DID IT! WE'RE HOUSING ASSOCIATION OF THE YEAR



We have been named Scotland's Housing Association of the Year.

In a triumph for the organisation, we won the title in a keenly fought contest open to associations across Scotland.

The win in the category for an association with over 2000 homes in the Scottish Home Awards 2016 is sensational.

It is a huge endorsement of the work we're doing in the communities we serve, ranging from the housing provided to the vast regeneration work undertaken AND our commitment to delivering value for money.

Staff and Board members travelled to the ceremony in Edinburgh including our Chair Owen Stewart and Chief Executive Charles Turner.

FULL SENSATIONAL STORY PAGE 3

THANKS A MILLION!

Delight as £1m Netherholm youth & community centre gets go ahead.



A NEW youth and community centre costing just short of a million pounds is coming to Castlemilk.

The fantastic news is a huge boost for the Netherholm community in Castlemilk which has tirelessly campaigned for the centre and is now celebrating a huge victory.

Big Lottery Scotland is to provide £995,000 from its Growing Community Assets Fund – one of the biggest community cash windfalls Castlemilk has ever seen.

The campaign was driven by Thenue in partnership with hardworking local residents' group the Netherholm Area Association.

Well done to everyone involved in helping to make this happen!

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**CENTRE PAGES:
Annual Return on the
Charter 2015-16**

THE SHAPE OF THINGS TO COME!

CONTINUED FROM COVER

THE new Centre for Netherholm has been described as a “game changer” for Castlemilk and will help families across the community.

Berni Johnston, Chair of the Area Association said: “This is the best news in years. A new youth and community centre is what we have been campaigning to achieve for some time. We can hardly believe that it will soon be here.

“People of all ages – but particularly the young – will benefit greatly from this new Centre. We are delighted to be making a difference”

“We are immensely grateful to Big Lottery Scotland for giving Castlemilk something to celebrate. This will make a big difference to many people’s lives.”

Work on building the new centre will begin this autumn and is expected to take a year to build.

The new Centre will act as a social and economic hub for Netherholm providing many services and with the key priority of meeting the needs and aspirations of children and young people.

It will be a flexible, multi-purpose building with a large hall, meeting rooms and an I.T. suite.

Charles Turner, Chief Executive of Thenue said: “This is magnificent news for Netherholm and the wider Castlemilk community. The entire community which got behind bringing a new centre to the area deserves a pat on the back for their



The shape of things to come.....the stylish new Centre as it will look when completed.

vision and hard work and the fact that they never gave up.

“Crucially, this will be generously funded from Big Lottery Scotland – and not from rents we collect from our tenants. It’s another example of the value for money approach we adopt at Thenue.”

Lawrence McCabe, Community Regeneration Manager at Thenue said: “We have always believed that regenerating communities doesn’t stop with building homes. We need to do much more and obtaining such a large amount of money from Big Lottery Scotland to help the Netherholm community is a good example of that.”

*NO mention of this exciting development could pass without us

paying tribute to the late former Chair of the housing association Yvonne McShea.

Yvonne lived in Castlemilk, worked very hard for the community she loved and like so many others was determined to see the vision of a new Centre realised. Yvonne is sadly missed by so many of us and we feel sure that if Yvonne was here today she would be thrilled and delighted that a long-awaited dream will soon become a reality.

Thank you on behalf of all of the McShea family to everyone involved in the fabulous project.

Yvonne would be so proud of all the hard work carried out by the community, the Committee and all at Thenue.

THE NUVE NAMED HOUSING ASSOCIATION OF THE YEAR

CONTINUED FROM COVER



Thumbs up... the Thenue team celebrate victory

Our Chair Owen Stewart hailed the win as a “ringing endorsement” of the Association.

Owen said: “This says a lot about Thenue and the vital regeneration work done in our communities. It is not enough to build and improve homes. We have always believed that to create sustainable communities where people want to live requires huge effort to regenerate them.

“Housing associations and housing co-operatives do a power of good work with their regeneration activities in the true spirit of the housing association movement. And we applaud all that is being done right across the country. There is no doubt this inspiring work unlocks the door to better communities.

“Thenue has been leading the way on this for many years and I commend the work of the Thenue Board, the hardworking and dedicated staff and the many volunteers who make our work so worthwhile.”

Chief Executive Charles Turner said: “We are over the moon at winning the title of Housing Association of the Year. Housing associations like ourselves are the anchor in communities – delivering real improvements and helping the people who live in our homes.

“That is what the housing association movement is all about – it is not simply about collecting the rent from our tenants. Delivering value for money with affordable rents, helping people with their finances, and developing new homes at the former

Commonwealth Games village are some examples of the essential work we do.

“Now that we are Housing Association of the Year our customers can be assured that we will continue to focus all our energy on the things that really matter.”

“A key part of our regeneration strategy has been to assist tenants to claim State benefits to which they are entitled. We have obtained a remarkable £1.2 million for our customers.

“We are also helping people pick up digital skills through a scheme known as “Smart Communities.”

Also revealed was the fact that 99 per cent of people who came to our offices said staff were “friendly, willing to listen and polite.”

HOUSING SUPPORT – OUR LATEST NEWS

Older Persons' Strategy

The Association has drafted an Older Persons' Strategy which will be issued for consultation in November to the local Area Associations, Calton Retirement Housing Tenants' Association and our Retirement Housing Focus Group. Comments will be reported back to our Board following the consultation with a view to then implementing the Action Plan. If you are interested in commenting on the draft, please contact Paola Doyle on 550 9548.

Facelift in the Common Room at 71 Main Street

We have completed a "makeover" of the common room at 71 Main Street! A range of activities and groups for older people are now being held there – there's something for everyone! If you would like to know more or want a copy of the timetable of events, contact Dot Murray on 0778 631 2143.

Retirement Housing - Open Meetings

Tenants Open Meetings recently took place in Bridgeton and Calton and were both well attended. As well as the general business, presentations were given by our Smart Communities' Team and a group of volunteers attended the Bridgeton meeting to provide fantastic advice and tips on how to save on energy bills.

Retirement Housing - Social Activities (Calton)

A huge well done to one of our Calton Retirement Housing tenants for arranging a fund raising event recently for Alzheimers Scotland. A fantastic £800 was raised and was gladly received by a representative from Alzheimers Scotland. A big thank you to everyone who supported this event, including Tesco who provided a number of items for including in the raffle.

Events coming up:

Calton Retirement Housing will be holding a Marie Curie fundraiser in November – any donations for the raffle would be much appreciated – contact Linda or Isabel on 0796 937 4811.

Christmas Party and Panto: the Party will be held again in the Masonic Hall in December and the trip to the Panto will be in January. More information will be provided nearer the time.

(Bridgeton)

There will be a Christmas Party in December and a trip to the Panto in January. More details will be issued nearer the time but If you can't wait that long, contact Dot Murray on 0778 631 2143!



STAFF CHANGES

There have recently been some staff changes within the Association. Area Services Officer Fiona Gray has now joined the Income Maximisation Team and Income Maximisation Assistant Kevin Dunsmuir has joined the Area Services Team. The table opposite lists the Area Services Officer and Area Services Assistant, along with their direct dial telephone number, for each area.

Area	Area Services Officer	Area Services Assistant
Castlemilk Netherholm Saltmarket	Stacey Dineen, Claire McClymont & Laura Beaton 0141 550 9529	Catherine McDowall 0141 550 9521
Cranhill Scotstoun Baillieston Blackhill	Helen McPhail 0141 550 9524	Mary Reilly 0141 550 9525
Bridgeton	Andrew Watson & Isabel Marshall 0141 550 9526/0141 550 9528	Catherine McDowall & Isabel Irwin 0141 550 9521/0141 550 9523
Dalmarnock	Andrew Watson 0141 550 9526	Mary Reilly 0141 550 9525
Calton	Carolyn McGowan 0141 550 9520	Kevin Dunsmuir 0141 550 9522

BIG SUCCESS FOR FAMILY FUN DAY



FAMILIES turned out in their hundreds to our annual Information and Fun Day with the emphasis firmly on enjoyment.

Big crowds made sure the occasion was a great success with numbers far exceeding expectations.

Tenants came along from all areas where we have our housing including Cranhill, Castlemilk and across the east end.

Events included healthy eating advice, free financial tips, free hot dogs and ice creams, a hugely-popular Playbus, face-painting, balloon modelling and cycling station for the under fives. It also gave us the opportunity to engage with our customers and remind them of all the things a community-controlled housing provider like us does.

EXAMPLE

One example offered by the Digital Inclusion team was help with setting up email addresses.

It is the second year in a row the event has been held. The occasion is a great opportunity for tenants to access information whilst having fun. A free prize draw of 10 free driving lessons proved particularly popular.

Chief Executive Charles Turner said: "We hope people enjoyed themselves which was the aim of this summer community event. It was very busy indeed, surpassing our expectations, and our staff worked very hard to make sure people had an enjoyable day."



Carol Lingard, Thenue's Events Organiser said: "The popularity of this event has grown considerably since last year. We are very grateful for the support of people in making it a day to remember. We also want to thank Tesco in the Community at Parkhead for sponsoring our afternoon tea tent which was extremely popular. Tribute should also be paid to the team of Thenue volunteers."

THANK YOU

We would like to thank the following: Mears, CCG, Tesco, Novus Property Solutions, City Building, Inglis, Land Engineering, M & S Fire Protection, Sercon, Lorne Stewart, Sound Services, Samantha's Sandwich Bar, Dulux, Galvin's Garage, Bills Tool store, Tiso, Alpine Bikes, Coia's Café, Pestguard Services, Mitchell Drainage, Playland Bridgeton, Amy's Creative Cakes, David Cox Butchers Bridgeton, Masons Butchers Bridgeton, Johnstone's Paint, National Theatre of Scotland, Catherine Mitchell – Just Hair, Scottish Federation of Housing Associations.



OUR ANNUAL GATHERING OF MEMBERS

At our 36th Annual General Meeting in September we pointed to a past year of success and a forthcoming year of challenges. The well-attended meeting held in the Calton Heritage and Learning Centre heard from both Chair Owen Stewart and Chief Executive Charles Turner.

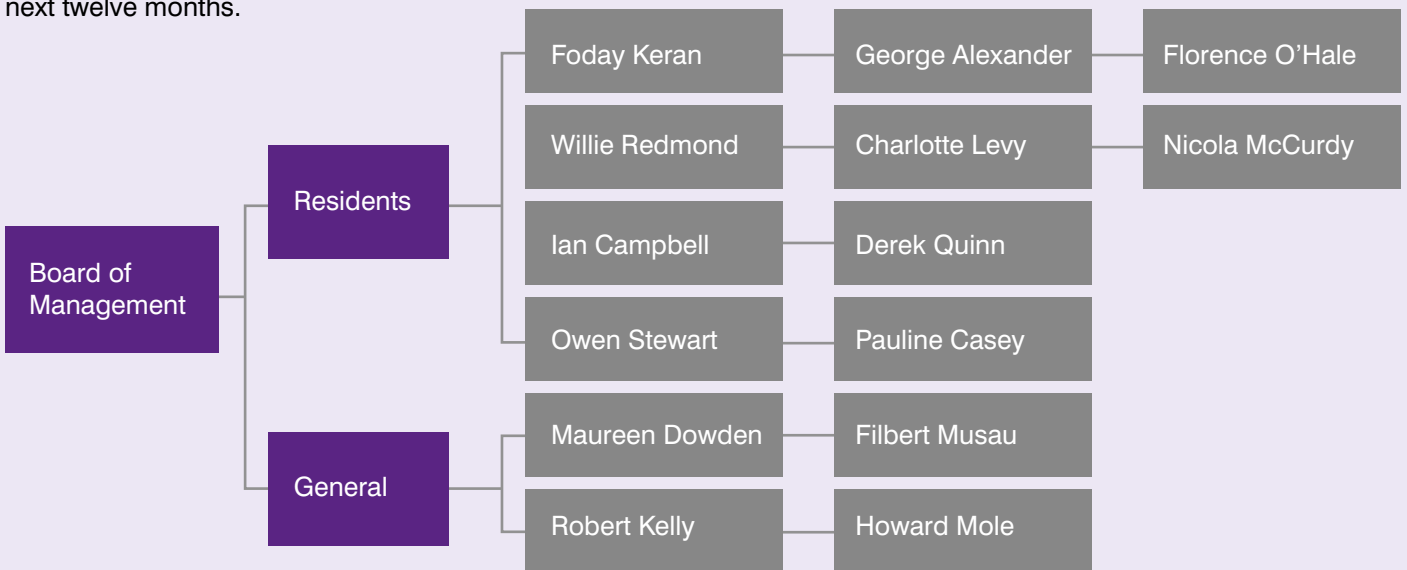
Owen spoke of the successes of the past year notably the momentous achievement of being crowned Housing Association of the Year and also being accredited with Investors in People Gold award.

In his remarks Charles Turner said the association was always striving for value for money but that austerity, caused by a combination of ongoing welfare reform and “Brexit” would pose their own future challenges. Those, however, were challenges that Thenue will as always rise to – with the aim of protecting the interests of all our people.

The following chart shows the composition of the Board of Management going forward for the next twelve months.



The staff and tenants who received the flowers



This year’s prize draw was tickets to see, for the very first time in Glasgow, the Royal Military Tattoo in full regalia marching and performing at the SSE Hydro in January.

The evening concluded with a special celebration and ‘thank you’

as 2016 is the 21st anniversary of the time that Thenue undertook our original stock transfer in Glasgow’s East End of 1,452 houses and twelve members of staff. Floral gifts were presented to both staff and to our tenants who have been with us all

of that time. It all seems a long time ago now! Those with keen memories might recall actors and singers Robson & Jerome topped the UK singles charts with the hit song ‘I believe’ and a pint of milk cost around 25p from the corner shop!

EXCITING NEW EVENT FOR OLDER PEOPLE COMING IN NOVEMBER

We are holding our first ever event for older people on 1 November at the Calton Heritage and Learning Centre. All our tenants who are aged 65 years or over will be receiving an invitation to what we hope will be an enjoyable and informative event!

The event will consist of short presentations on a range of subjects including health services and healthy eating along with the chance to hear some music, join in with the singing and even some comedy!

As well as this we will be providing a delicious afternoon tea. We are able to provide transport for tenants who are unable to get to the venue easily and to allow us to arrange this and to confirm numbers, any tenant who plans to come along must let us know beforehand.

Full details of the event will be detailed on the invitations due to be sent out in the middle of October. Do come along and join in what we hope will be our first successful older peoples' event!

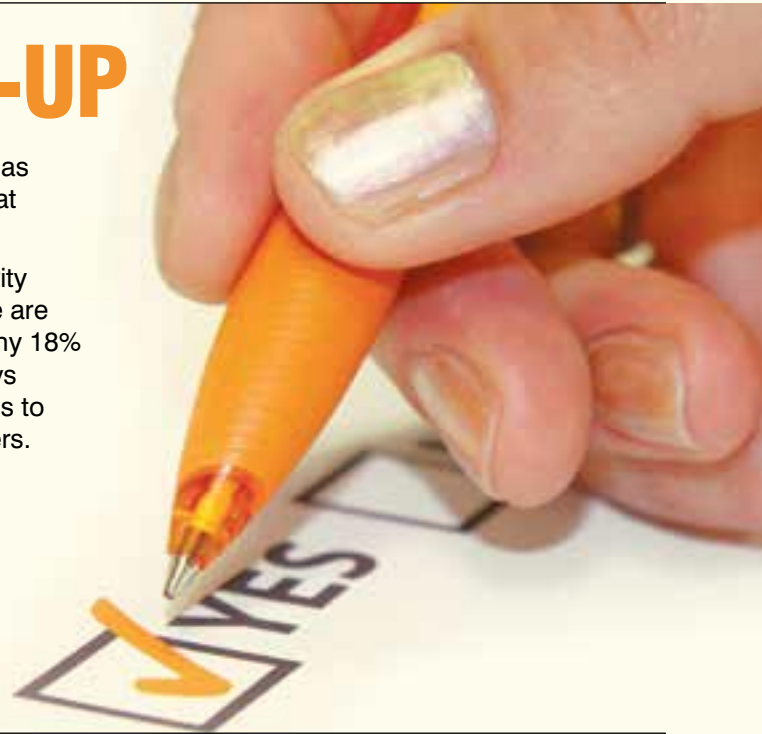


FACTORING ROUND-UP

At Thenue our ultimate aim is customer satisfaction delivered as effectively and efficiently as possible. But we acknowledge that there is always room for improvement.

Our 2015 owner satisfaction survey highlighted that the majority of owners are satisfied with our factoring service. However we are determined to improve this figure and address the reasons why 18% of owners are dissatisfied with the service provided. We always welcome feedback from owners, particularly if this will allow us to improve our factoring service and engage more with customers.

If you have any feedback or comments relating to ways in which we can improve our factoring service, please contact your Factoring Officer, Nicola Rankine on 0141 550 9534 or at nicola.rankine@thenuehousing.co.uk. Alternatively you can log on to the owners online forum under the 'Owners and Factoring Services' section of our website www.thenuehousing.co.uk.



CHANGES TO HOMEOWNERS HOUSING PANEL



At present, owners can submit an application to the Homeowners Housing Panel if they are experiencing problems with their factoring service and have exhausted Thenue's complaints process. We have recently been informed that this panel will no longer exist from 1st December 2016, and will instead form part of the Housing and Property Chamber. We have been assured that the same experienced staff will continue to deal with these matters and that there should be no impact on the standard of service that is currently delivered.

We await further information regarding the new website, appeals process and premises. However any Written Statements of Service issued after 1st December 2016 will be updated with the new information, and this will also be provided to any owners at the final stage of our complaints process. If you have any queries regarding this service, please contact your Factoring Officer, Nicola Rankine, on 0141 550 9534 or at nicola.rankine@thenuehousing.co.uk.

UPDATE ON CHANGES TO BACKDATING OF HOUSING BENEFIT

From April 2016, the maximum period for which someone's Housing Benefit claim can be backdated has been reduced from six months to one month, even in exceptional cases.

This change will apply to working age claimants who have made a claim for backdated Housing Benefit on or after 1 April 2016 – anyone of pension age who makes a claim on or after this date may be backdated for three months.

This means that any tenant making a claim for backdated Housing Benefit must make it promptly or you could risk running up large arrears on your rent account which you will be responsible for.

This can easily be avoided by allowing us to assist you with any new Housing Benefit claims or any changes you may have to your current claim.

Backdated payments of Housing Benefit are not automatic and not guaranteed.



Example:

A working age claimant makes a claim for HB on 4 May 2016.

Subsequent to the award decision, on 18 May 2016 the claimant submits a request for their claim to be backdated for 6 months prior to the claim date of 4 May 2016.

As the regulations changed on 1 April 2016, the new rules apply.

The maximum period for which backdating may be considered is one month. So, counting back one month from the date when the claimant requested that the claim should include a past period (18 May 2016), backdating can only be considered from 18 April 2016.

HELP WITH RENT ARREARS AND PROBLEMS WITH PAYING YOUR RENT

If you're not able to pay your rent, don't bury your head in the sand. Talk to us as soon as possible. Whether the problem is due to a change of circumstances, a budgeting problem, or a cut in benefits, there are key steps you can take to help get yourself back in control and avoid eviction.

Talk to your landlord

While it's understandable that you might be afraid of telling us that you're going to be late with the rent, it's far better to get the issue out in the open before you actually fail to pay up.

When you speak to us:

- Explain why you're going to be late with the rent and ask for some extra time
- Be clear about what you are doing to address the problem to help ensure it won't happen again

Read on to find out what you can do to get back in control.

Talk to us

In some cases it will be obvious why you have a problem – perhaps your income or expenses have suddenly changed for the worse, for example because you've lost your job or your partner has moved out and stopped contributing to the rent. In other cases it may simply be that you're living beyond your means.

Either way, you'll need a plan. Being repeatedly late with your rent could lead to eviction and a bad reference from your landlord, which will make it difficult for you to find another property to rent.

Your two-step plan

1. Work out the shortfall between your monthly income and your expenses.
2. Once you've done this, look at ways you can cut back or boost your monthly income to close the gap.

However, if it's likely to be a long-term problem that could get worse, seeking help right away may be the best solution - before matters get out of control.

RENT ARREARS - OUR LATEST UPDATE

In previous Newsletters we have reported on a number of actions taken by our Income Maximisation Team with regard to tenants who have rent arrears.

Since 1 April this year we have carried out 8 Evictions for rent arrears. This is a high number but we must ensure that we do not allow tenants to be able to continually run up rent arrears as this will ultimately have an effect on the amount of money we can spend on maintaining our properties.

We know we have a lot of tenants who pay their rent faithfully every month and have never had arrears and it is unfair on them if we do not act with regard to tenants who continually run up a large debt and have no intention in making any effort to pay.

Eviction is a last resort for us but unfortunately sometimes we are left with no other option. When we get to this stage there is no doubt that we have exhausted every other avenue of trying to support and assist the tenant to manage their rent arrear.

Whilst we have carried out these eight evictions we have also managed to successfully support many tenants and help them out of rent arrears in order for them to sustain their tenancy.

We know that people can find themselves in rent arrears for many different reasons. But the good news is that we have a specialised team here to help you. **If you are struggling to pay your rent don't make things worse - come and speak to us.**

How do I contact you about my rent arrears?

You can email the team on IncomeMaximisation@theneuehousing.co.uk or phone us on 0141 550 3581 and choose option 2 followed by option 1.

How will my Income Maximisation Officer help me?

Our officers are trained to deal with your problems in a friendly and confidential manner. They can agree affordable payment arrangements for you to pay your rent and arrears.

What will happen if I ignore my arrears?

We will do everything in our power to help you stay in your home but we will consider taking legal action against anyone who does not communicate with us and allows their arrears to increase.

Do you provide money, benefit and debt advice?

We have a very experienced Financial Inclusion Team who can work with you to try and resolve any financial problems you may be experiencing. They can also give you advice and assistance on housing benefit and other benefits you may be entitled to. Please contact our Financial Inclusion Admin Assistant on 0141 550 9554.

Why is it important that we collect rent?

A large part of your rent goes directly into repairing and maintaining your home, another part goes towards upgrading yours and other tenants' homes. Non-payment of rent does have an impact on this and it is unfair on our tenants who pay their rent every month in good faith for us to allow other tenants to run up an unacceptable level of debt.

It is evident that much of our rent arrears are due to tenants not pursuing a claim for Housing Benefit. This is most frustrating for us, particularly when we know a tenant will qualify for full or partial Housing Benefit and they have just not pursued it. We are aware that this can happen for a number of reasons. However we stress that we are here to help you with this and will do everything in our power to assist you to ensure you receive all the benefits that you are entitled to.

If you are currently in rent arrears or experiencing financial difficulties please contact us on 0141 550 9554 and we will be more than happy to meet with you.

Interested in what benefits you may be entitled to?

Contact our Social Media Surgery on Facebook & Twitter.
Mon - Fri between 2pm & 3pm

We can answer any questions you have on managing your money and maximising your income.



CHANGES IN OUR GAS SERVICING..... INTRODUCING CITY TECHNICAL SERVICES

City Technical Services (CTS) will be our new Gas Servicing and Repairs Contractor from the 1st November 2016.

All City Technical Services Staff will have uniforms and ID as well as vehicles which will show their logo and ours.

Gas Servicing appointments will be issued by CTS. If your appointment is not suitable this can be changed by contacting CTS or Thenue.

Gas/Electric Heating repairs should be reported to Thenue Housing on: 0141 550 3581 and choose option 1

Any out of hours calls should be made to CTS: 24 hour call centre number - 0844 579 6493

Please remember by law you must allow us access to your home so we can carry out our annual gas safety check. The check protects you, your family and your neighbours.

We service our gas/electrical heating appliances every year to keep them in safe working order. You will receive a letter in advance, advising you of the date we will come to carry out your gas service. If you can't be at home that day or arrange for someone to be there, please call us as soon as possible on 0141 550 9547.

Meanwhile, CAS Contract Cleaning (CAS) will be our new close cleaning contractor from 31st October 2016.



0141 550 9547
**Out of hours
number: 24 hour
call centre:
0844 579 6493**

FINANCIAL INCLUSION SERVICE AT OUR CRANHILL & CASTLEMILK SERVICE CENTRES

You may recall an article in our last Newsletter advising of a change to our opening times at the above service centres. We have been continuing to monitor the number of visitors to each centre and based on this we will be continuing with the following opening times for another 3 months when a further review will be carried out.

Cranhill Service Centre, 2 Bellrock Close
Every Tuesday 1.30pm – 4.30pm

Castlemilk Service Centre, 49 Blaeloch Drive 0/2
Every Wednesday 10am – 4.00pm

Please note these are opening times for Financial Inclusion Services only.



STONEWORK SURVEY

A stonework survey of our sandstone tenements has recently been carried out. Based on the findings of the survey stonework repairs will be prioritised and a programme of works created. Works will be carried out over several years to ensure our tenements remain in good condition.



KITCHENS IN CASTLEMILK

The programme of replacement kitchens and boilers in Castlemilk continues this year. CCG have been appointed to carry out this work and works will commence in the autumn. Properties to be included this year are:

44-64 Blaeloch Drive (Even numbers only)
3 Blaeloch Terrace
60-76 Holmyre Road (Even numbers only)
1-15 Holmyre Court

VOLUNTEERING – DOING A GREAT JOB!

Volunteers here at Thenue Housing are currently working on four themes: environmental, exploring how to develop a community garden; raising awareness of the impact of Universal Credit by creating a drama sketch; digital inclusion in communities using the skills and talents of Digital Champions and delivering Energy Advice sessions.

Energy Advice Workshops

Volunteers have been trained to deliver an energy advice workshop in the community. Wallace Blake and Margaret McMillan are passionate about this voluntary work as the information they share in the workshop can make a real difference to people's personal financial situations.

By chatting in a group, people think about the habits they have regarding their energy use. This allows the volunteers to highlight any behaviour people could change that could make them savings.

Wallace said: "By letting others know about SMART meters it lets them monitor their spending. Some people are telling us that they can't believe they can save up to £80 a year by switching things off at the plug, rather than using standby'

One person called Margaret was referred to an energy advice organisation by Thenue's financial team. Giving expert advice, G-Heat supported her to have her electricity monthly payments halved,

Margaret said: "I had been trying to sort this for years and have been frustrated as I had no luck. The woman from G-Heat was magic - she got it changed with one phone call! She knew her stuff and I am delighted.'

If you are interested in volunteering for any of the above activities please email: margaretanne.gachagan@thenuehousing.co.uk or call 0141 550 9505.



WELL DONE CHARLOTTE!

Award success as Thenue Board member takes Runner-up spot in Mary Barbour Award

THENUE Board member Charlotte Levy has triumphed in the prestigious Mary Barbour Award.

Charlotte – a veteran of community campaigning - has been named runner up in the final of the Mary Barbour Award.

It was set up to honour a champion of city campaigning Mary Barbour and the winner is recognised as having made a significant contribution to the local community.

Charlotte was awarded her commemorative rose bowl by the Lord Provost of Glasgow, Councillor Sadie Docherty at an event held in Govan.

Notable among Charlotte's achievements has been a 21-year involvement with Thenue which has seen her serve as Vice Chair and Chair of Thenue's Management Committee – the forerunner of the current Board.

Her distinguished service to the community has also included work



with Crossroads Care and the East End Forum for Disability

Mary Barbour is a much admired figure within housing following events 101 years ago.

Mary led city-wide protests against unscrupulous and opportunist private landlords, who were imposing large rent increases on vulnerable families whose men were overseas fighting in the First World War.

She later became a Glasgow councillor and from 1924-27 served as Glasgow Corporation's first woman Baillie. She then went on to be appointed one of the first women magistrates in the city and died in 1958 aged 83.

The overall winner was Anna Stuart MBE of Cassiltoun Housing Association. A second runner up was Eleanor Brown of Maryhill Housing Association.

CONGRATULATIONS TO OUR COMMUNITY CENTRE

Centre nominated in Inspiring City Awards

Many congratulations to our Calton Heritage and Learning Centre.

The CHLC was a finalist in the prestigious "Inspiring City Awards 2016" run by the Herald newspaper and Glasgow Chamber of Commerce.

The Inspiring City Awards celebrates organisations and people who benefit the city of Glasgow.

It was the perfect present as the CHLC approaches its third birthday in November this year.

The CHLC has been an outstanding success since it opened its doors in 2013.

It has been a long awaited community facility. Calton has never had anything like it and it remains a popular and well used focal point for the community.

The CHLC has a full programme of activities every week with hundreds of people using it.



Pictured are representatives of the Centre and Thenue at the event held in September

So it was highly appropriate that the Centre was nominated and made it to the final in their category known as the Legacy "Award" at the Inspiring City Awards.

The CHLC also featured recently on STV Glasgow with Centre Manager

Rosie Robertson and members of the Calton Area Association - who led the campaign to create the Centre - talking about its success.

More details can be found at the CHLC website which is www.caltonhlc.co.uk

AROUND THE AREA ASSOCIATIONS

It has been a busy time for the Area Associations notably organising their AGMs and preparing for the year ahead.

Netherholm Area Association have been working with Thenue and Glasgow Clyde College to bring the Community Journalism course back to the community.

The course started on Tuesday 20th September with all places being filled and participants are really enjoying learning new skills and meeting new people.

Bridgeton and Dalmarnock Area Association have been working tirelessly on organising a community consultation, which will bring together both areas to explore what

local people feel is needed in their community. The group will develop an action plan from the findings and will work alongside other groups and organisations to develop projects and services that meet the needs of local people.

Calton Area Association have been working on various community events that they will be holding over autumn and winter. These include a family Halloween party on 31st October in Calton Heritage and Learning Centre from 6pm – 8pm.

Come and experience the spooky transformation of your community centre - thanks to CHLC for donating resources to make this happen. Dust off your fancy dress costumes and

bag yourself a prize for best outfit.

Other events coming up with Calton Area Association are:

Christmas Light Switch On
Sunday 11th December at Bain Square next to St. Lukes from 4.30pm – 6.30pm. Come and see Santa in his grotto and warm up with a nice hot chocolate.

The Christmas party is on 22nd Dec from 2pm – 4pm at CHLC.

In Cranhill the area association continues to work alongside Thenue housing staff to raise housing concerns and are also working with Smart Communities on advice and guidance to help become more digital.