

thenue newsletter

SPRING 2024

thenue
HOUSING

The newsletter of Thenue Housing Association

www.thenuehousing.co.uk

Welcome to your new home.....Landressy tenant Margaret (with left to right) Karen Finlayson, our Property Services Manager (Development) with Gary Naylor and Pauline Casey



WELCOME TO YOUR NEW HOME

We are pleased to announce the launch of our new retirement housing in the heart of Bridgeton.

It is a landmark development of 27 fabulous apartments at Landressy Place and all tenants have moved into their new homes.

Earlier this month, our Chair Pauline Casey and Chief Executive Gary Naylor paid a visit to the flats to welcome one of the new residents – Margaret Shreenan.

Margaret has moved to the city from Dumfries where she lived for 40 years to be nearer her family. Her brother lives in Dalrnarnock.

She described her apartment as “the ideal choice and a lovely new home” coming as it does with a spacious patio and access to a grassy central courtyard which all tenants can make use of and which all properties overlook.

Margaret said: “My new flat is fabulous - it is so warm

and comfortable and has everything I need. I spent many years in Dumfries but the time had come to move to be nearer my brother. I couldn't wish for lovelier home.”

Thenue acknowledges the financial support of Glasgow City Council and the Scottish Government in helping to fund the development.

We overcame a major obstacle when the original contractor went into liquidation soon after work began.

We successfully sourced another contractor and work restarted resulting in completion of around £5 million development earlier this year.

Gary Naylor said: “This is another important development for our tenants as we continue to deliver on our promise to create excellent housing in the communities we serve. It is great to see our retirement residents settle into their new homes and undoubtedly the 27 flats will be welcomed by the local community.”

HAVE YOUR SAY AND QUESTIONS ANSWERED



Glasgow City Health and Social Care Partnership (HSCP) has been working with NHS Greater Glasgow and Clyde (NHSGGC) and other partners to develop a pilot Safer Drug Consumption Facility (SDCF). This will be the first Safer Drug Consumption Facility anywhere in the UK.

More information and frequently asked questions, can be found on this website - glasgowcity.hscp.scot/sdcf

The facility is due to open later in 2024 and Hunter Street in the Calton area has been earmarked as the location for it. Before the project progresses to the point of opening, it is vital that the local communities in Calton and Bridgeton have the opportunity to find out more, ask questions and also air their views.

As a result, a number of further drop in sessions have been arranged, the flyer promoting these sessions is shown below:

Glasgow City's Safer Drug Consumption Facility (SDCF)

Drop In Sessions

You may be aware of the Glasgow City plans to implement Scotland's first Safer Drug Consumption Facility (SDCF). SDCFs are supervised healthcare settings where people can inject drugs, obtained elsewhere in the presence of trained health and social care staff in clean, hygienic environments. The service aims to reduce the negative impact that injecting outdoors has on local residents, communities and businesses and reduce the harms associated with injecting drugs and support people to access appropriate help.

If you have any questions or concerns, we welcome you to meet with project leads at these informal drop ins. We hope this will be an opportunity for community members to hear about the plans and have questions answered one to one.

Calton Heritage and Learning Centre

Tues 26th March
10am - 12pm
Mon 22nd April
10am - 12pm
Thurs 30th May
6pm - 8pm
Wed 12th June
10am - 12pm
Thurs 20th June
6pm - 8pm

Bridgeton Community Centre

Thurs 21st March
5:30pm - 7:30pm
Thurs 25th April
6pm - 8pm
Wed 15th May
2:30pm - 4:30pm

For more information, visit: glasgowcity.hscp.scot/sdcf



Our Waiting List for Housing

To make an application for a transfer, go to our website – Looking for a Home and click on the link under “Apply To Us”.

We currently have a large number of applications and it may be some time before we can consider your application but if your home no longer meets your needs, do submit an application and we will assess your circumstances based on our Allocation Policy and contact you to confirm what priority you have.

WELCOME TO YOUR NEW ROLE TOM!

We are pleased to announce the appointment of Thomas Ucci as our Communications Officer. Thomas is a familiar face to colleagues and a number of our tenants as he has been working within our Energy Advice Team over recent months helping to deliver this vital service with great success.

Thomas started his new position this month. It is a key role in our organisation ensuring our internal communications are strong and assisting in the delivery

of our “Communications Strategy”.

Thomas will also be helping us to capture more of the work within our communities which happens through Thenue Housing, Thenue Communities and in partnership with other organisations or groups such as our hard-working local Area Associations.

We wish Thomas every success.



READ ALL ABOUT IT!

THENUE LAUNCHES BRAND NEW NEWSLETTER EXCLUSIVELY FOR OWNERS

OWNERS whose homes Thenue Housing factors have received a welcome boost in the form of an exclusive new newsletter.

“Thenue Owners’ News” has been published for the first time complementing Thenue’s existing main newsletter. Owners will now have received the launch edition.

Filled with news relating to Thenue’s role as factor, it increases the level of communication with owners –

something we know remains highly important.

Thenue factors over 800 homes and takes our role and responsibilities to owners with the utmost seriousness - pledging to deliver professionalism and fairness at every turn.

Gary Naylor, our Chief Executive, said: “We hope this important new development will be welcomed as a further step forward in improving our communication with owners.”



Start Your Clutter Clearing Journey Today!

Are things just piling up and you have too much 'clutter'? Are ready to address 'letting go' of belongings?

Clutter Chat is a friendly non-judgemental support group in Glasgow whose aim is to support and help people de-clutter and regain ownership of their life and home. Online meetings are held weekly and some in person meetings are now being held. Find

out more by visiting their website www.clutterchat.co.uk

One member of the group has said "If you struggle with clutter of any kind, Clutter Chat is a great group to join, everyone is so supportive..... you are not alone"

You can also find out more by contacting our Tenancy Support Officer, Kirsty Dickson, tel -550-9550, email kirsty.dickson@thenuehousing.co.uk

Area Associations Round Up

Your housing association works with various community groups to support activities in our areas.

Predominantly we work with 3 Area Associations, Cranhill, Netherholm and Bridgeton & Dalmarnock.

The groups work closely with the members of their communities to address concerns, develop projects and deliver initiatives. The Area Associations are integral to the work that Thenu undertakes and each has a lot of involvement in the decisions we make. We would like to thank them for the incredible contributions they make to their communities and their ongoing support to Thenu. Here's what has been happening lately.....

Cranhill Area Association

have supported Bellrock Nursery by awarding them a grant to purchase sensory equipment for the children. This equipment will support children to explore the world through their senses and develop their emotional awareness.



Cranhill Area Association provided 2 winter trips to the pantomime to the Pavilion Theatre and Platform in Easterhouse for local people with 90 people attending. The group are always keen to support local families and have plans to do more this financial year, so watch this space for more information.

You can reach out to the area association via their Facebook page [@CranhillAreaAssociation](#)

Netherholm Area Association's

STEAM Club has been nominated for the AICO/ Homesense Community Awards for community-led innovation. The club has gone from strength to strength, with young people learning about 3D design and printing, engineering, science, technology, arts and maths. The award recognises the creativity and innovation of the club as well as the commitment from the volunteers, young people and staff involved. Shortlisting for the awards will take place during March, we wish them all the very best of luck.



Netherholm Area Association have been successful with a recent grant application to the Glasgow Community Mental Health and Wellbeing Fund. This means the group will be able to continue delivering a gardening club, sewing group, yoga sessions and community café in their area for the next year.

To get more information on the Area Association please contact them via their Facebook [@NetherholmArea](#)

Bridgeton and Dalmarnock Area Association

are continuing to provide books through the Dolly Parton Imagination Library. The group work with 2 local nurseries to give 1 book a month to pre-school children to support their literacy and development.



The group have also worked with Thenu to provide a community bookshelf in our main office at London Road. The group have a passion for literacy and have developed and delivered a book club to local people and wanted to continue the legacy by ensuring local people had access to a variety of books. If you are looking for something new to read, we have a great selection of books for kids and adults alike.

If you would like more information on the activities of the area association please get in touch via their Facebook page [@Bridgetonanddalmarnockareaassociation](#)

Calton Area Association News

The CAA began the year with a panto provided by the Pipe Factory which was enjoyed by all.

The Monday classes continue to be very popular which has activities including baking, cake decorating and flower arranging to name but three.

The Wednesday club is equally popular with activities including making cushion covers, rag dolls, make up bags and lampshades.

We encourage you to come along and enjoy a blether, soup and sandwich at the CHLC - funded by the GCVS.

As many of you know the Monday Club has been held in the Stevenston Street community flat but this was closed

on March 31. The Monday Club will now be held in the CHLC starting on Monday 8 April.

We are also planning a day out and fish tea soon which will include members who attend the bingo, and both clubs on a Monday and a Wednesday.

From April to July we will be running various social events including trips and other things to look forward to.

If you would like to join the Committee or volunteer to help with our work please come along on a Monday or a Wednesday between 1 and 3 pm to the CHLC. A reminder that bingo takes place every Monday night from 7 to 9 pm and a welcome is extended to all.

What is our Tenancy Support Service?



Our service aims to help tenants who may be facing difficulties with managing at home.

Some of the things you may need help with include:

- Budgeting
- Home management
- Life skills
- Stress or a mental health problem
- Furniture or decoration
- Shopping and food preparation
- Accessing health and other services
- Dealing with an addiction including drugs, alcohol or gambling

Or you may just need help to report a repair, apply for an adaptation in your home due to your medical condition or perhaps to arrange to have a community alarm fitted to your home should you need to get help in an emergency.

What will we do?

- provide you with advice and assistance regarding where you can get further help
- arrange support from other agencies to help ensure that you are not in any danger of not being able to manage your tenancy
- arrange for our own Financial Inclusion team to talk to you about your rent or other debts you may have
- arrange for our Energy Advice team to discuss any problems you are having with your gas or electricity
- talk to you about rehousing – you may prefer to consider a transfer to a smaller or larger home or to a different area

Who should I speak to?

Our member of staff dealing with this is Kirsty Dickson and she is part of our Housing Support Team. Kirsty can visit you in your home or make an office appointment for you.



Can I be sure this will be confidential?

All our staff deal with information in a strictly confidential manner and will not disclose any information to any other person or agency unless you have given us your written consent to this.

How will it help me?

We offer this service as we wish to help make sure you have the support you need to allow you to stay in your home for as long as you want to.

It is a free service for all tenants. We want to help you before things become too serious or difficult to manage and to avoid the possibility of your tenancy with us being under threat.

If in doubt, please contact us - we're here to help. Our leaflet – Tenancy Support Service - can be found on the download section of our website.

How can I contact Kirsty?

- 📞 by phone on Kirsty's direct number on **0141 550 9550**
- 📍 by making an appointment to call in to our office at **423 London Road**
- ✉️ by emailing her on **kirsty.dickson@thenuhousing.co.uk**

Our Common Rooms



Both our common rooms are open for surgeries and other events – details of these are on our website under Older Persons' Services.

Surgeries run from 10:30am-12:30pm every Tuesday and Thursday so if you have an issue or fancy a cup of tea and a chat, please pop in.

We have recently started up a monthly film afternoon in the common room at Bridgeton. We plan to have these on the last Thursday of every month – the next one will be on Thursday 28 March from 1:30pm – 3:30pm. Why not come along and bring your popcorn!



If you have any ideas or suggestions for groups or activities in our common rooms, particularly in Bridgeton, do contact your Retirement Housing Assistant and we will look into them.

Did you know there are events on at the Calton Heritage and Learning Centre for older people. Why not find out more by 'liking' them on their **Facebook** page – search for **Calton Heritage and Learning Centre** where they will keep you informed of all activities and welcome your feedback and ideas. You can also contact staff on **0141- 550- 9573** or www.thenucommunities.co.uk




The Good Morning Service is based in Glasgow and provides telephone befriending and alert calls to older people. Every morning, 365 days a year, telephone befrienders call members at a pre-arranged time to check that all is well and for a wee blether. They take an active interest in people and over time hope to become a good friend on the phone, someone to share a laugh with or simply be there to listen and give emotional support in difficult times.


If your Good Morning Call goes unanswered and the person can't be located, the Service will alert nominated contact persons or the emergency services to a potential health problem.

The Service is available **FREE OF CHARGE** to those aged 55+ years.

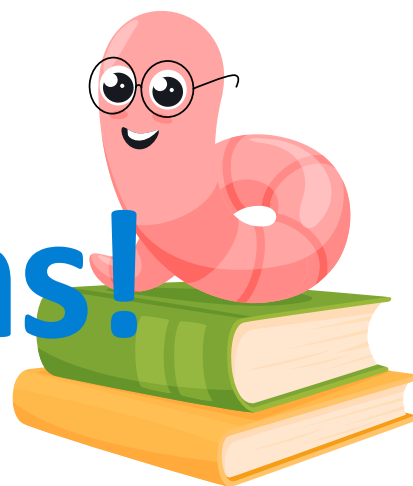
For more information you can contact them on

0141 336 7766 or **0333 101 0036**,

 Email: info@goodmorningservice.co.uk

 If you prefer, contact our Housing Support Team and we can discuss this with you.

Calling All Book Worms!



With the support of the Mitchell Library Mobile Unit, we have set up a book lending club at Tureen St.

This is proving to be very popular so why not come along and take your pick of the most up to date books available! If you have any books you have finished with and can pass on, please feel free to hand them into Tureen St.

Mind Your Step!

A large number of people aged 65 and over, for a number of reasons experience a fall. Falls are a major cause of disability in older people over 65 in the UK and falls can occur due to:

- physical reasons
- medical reasons
- environmental reasons

If you fall, your chance increases of being less able to move about easily, of breaking a bone, of becoming fearful of falling, of losing your independence or of becoming less able to get out.

Research has shown that falls can be prevented by looking at all the risks to an individual person and then dealing with each of them.

Falls are not inevitable as you grow older but many older people are seriously concerned



by having fallen, and how to prevent it happening again.

If you feel you are at risk of falling we can refer you to the specialist Community Falls Prevention Team who will come

to your home to check what can be done at home to minimise the risk of slipping or falling. If you would like us to refer you for a visit, contact the Housing Support Team at this office.

Mutual Exchanges



Do you know you can apply to swap your home with another tenant of a local authority or housing association?

We have a Home Swap Register on our website where you can register your details and check for a suitable property – look under Homeseekers and House Swap. We also offer a 3 month registration to the UK wide Homeswapper website which advertises properties from all over the UK. If you would like more information on this, contact the Housing Support Team.

Is Your Home **Too Big** for You?

As well as joining our transfer list for a smaller home, Glasgow City Council have introduced a scheme to encourage tenants to consider downsizing.

The scheme enables any Registered Social Landlord (RSL) to provide support to tenants in larger properties to facilitate a move to a property that meets their housing need. The larger void property will then be offered to a homeless family currently living in temporary accommodation under Section

5 of the Housing (Scotland) Act 2001, known as a “Section 5 referral”.

While properties that have 4 bedrooms or more are the main focus, the scheme will support moves from tenants whose home has 3 or more bedrooms where two of the bedrooms are no longer needed for the family size.

If this is you, help and funding can be provided to help you with a move. If you would like more information on this, contact your Area Services Officer.

How We Let our Homes - April 2023 to December 2023

We continue to let our properties based on our agreed targets and within the current Scottish Government regulations. Our priorities for re-letting our empty homes until the end of March 2024 is firstly considering our tenants who are in urgent need of a new home as well as dealing with homeless applicants who are put forward by Glasgow City Council. The percentage we have let to Homeless Referrals, excluding lets to our transfer tenants was 42%. Staff will continue to monitor our targets on a regular basis.

Below is a breakdown of the re-lets we have undertaken, by Priority Groups, in the period April 2023 – December 2023.

Priority Group	Number of Lets	Percentage
Urgent	8	4%
Referrals (Homeless)	58	42%
High	66	37%
Medium	44	25%
Standard	2	1%
Total	178	100%

A VALENTINE'S LUNCH SERVED WITH LOVE

CALTON'S HERITAGE AND LEARNING CENTRE THE VENUE FOR ANOTHER "COME DINE WITH US" GET TOGETHER



Pictured: Ladies who lunch..... some of those who attended the Lunch with Rosie Robertson, CHLC Centre Manager (second left)

A Valentine's occasion brought people together for a lunch filled with companionship and love.

Calton Heritage and Learning Centre was the venue for the fourth "Come Dine With Us" experience delivered by Thenue Communities.

The occasion was a link up with the charity the Halliday Foundation which provided the two course lunch.

Over 30 people attended and the meal was topped off with a karaoke session which proved a big hit.

The Come Dine With Us lunches are part of a wider ongoing initiative known as "Heat, Scran, Blether" organised by Thenue Communities –

the charitable subsidiary of Thenue Housing.

The work undertaken to boost community cohesion has gone a long way of encouraging companionship, tackling loneliness and combating isolation during the long winter months.

Rosie Robertson, Manager of the Calton Heritage and Learning Centre, said the efforts undertaken by Thenue Communities had been "a vital lifeline" in recent months.

Rosie said: "Our Valentine's-themed lunch was a great success and another example of our ongoing partnership with the Halliday Foundation which does such impressive work across the city.

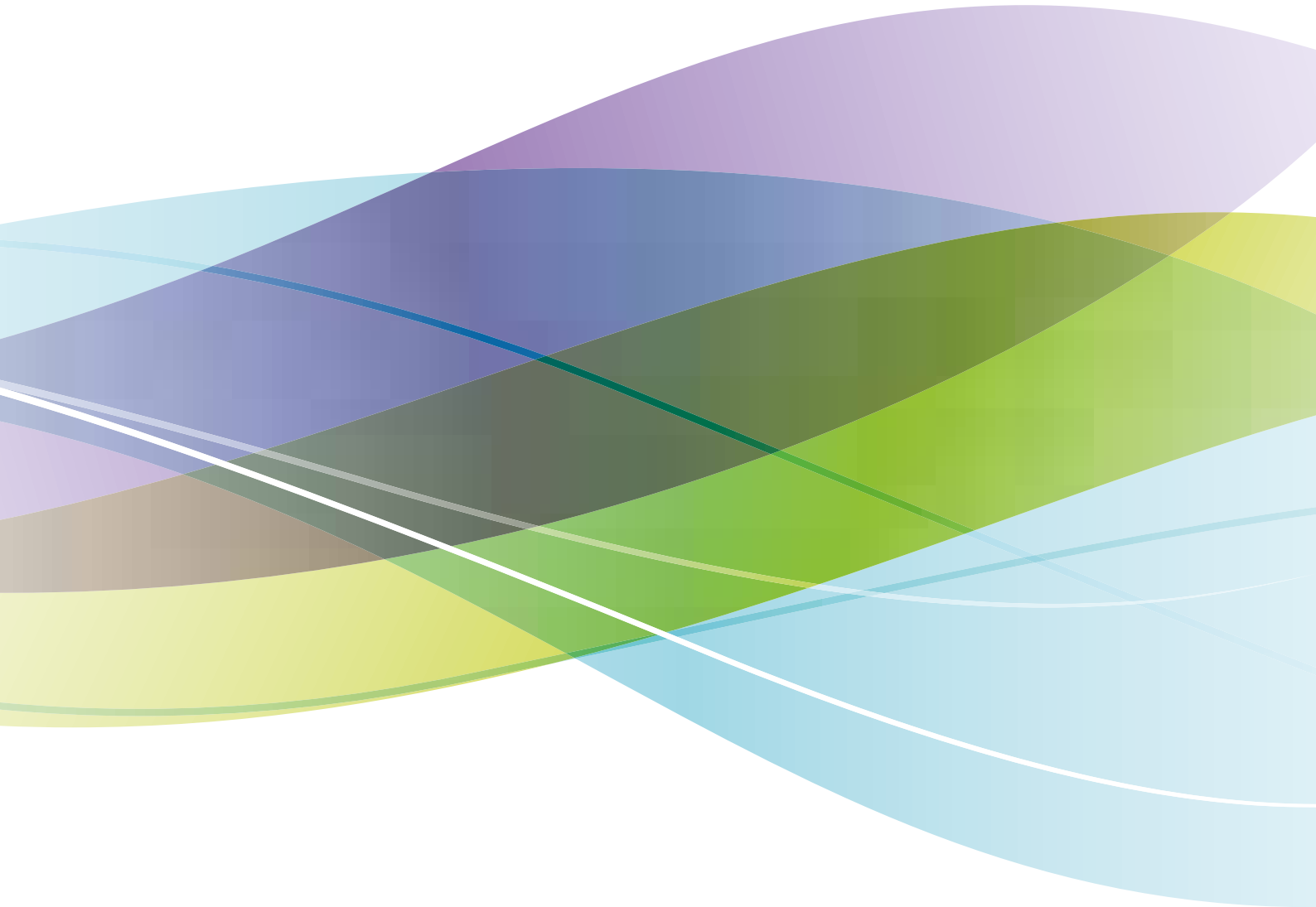


Thenue Communities also runs other initiatives of a similar nature with food dignity at the heart of both.

Thenue Communities acknowledges generous funding support from the Glasgow Community Mental Health and Wellbeing Fund administered by the Glasgow Council for the Voluntary Sector.

And in a further development as your newsletter was being published, we can announce GCVS have agreed a further year's funding to deliver a new and improved project called 'Heat, Scran, Move' from April 2024 to March 2025.

We are taking a more holistic approach to mental health and wellbeing by adding *movement* to the project in the form of outdoor group walks and both indoor and outdoor yoga. The walks will be decided on by the participants themselves and could include walks to places of historical or cultural interest, perhaps spotting art murals or taking in community gardens. It will be dependent on the abilities and interests of the participants themselves.



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