

THANKS A LOT!

A HUGE £327,000 IN FUNDING FROM BANK OF SCOTLAND FOUNDATION AND BIG LOTTERY FUND



We are thrilled to report that we've secured a huge £327,000 in funding to make a difference in our communities.

And we are pleased to announce that not one but TWO new projects will come about as a result of this money.

- **GOOD NEWS 1** – Big Lottery Fund is giving us £227,000 to fund an exciting new project called Choices for Change
- **GOOD NEWS 2** – Bank of Scotland Foundation is giving us £100,000 for a new project called CLIC.

You can read more about these two new projects inside but meantime Thenue is extremely grateful for this massive funding boost which will make a real difference in our communities.

Lawrence McCabe, our Community Regeneration Manager said: "This is a hugely-significant amount of funding and we thank the Big Lottery Fund and Bank of Scotland Foundation for it. It will allow us to deliver real change by helping the communities we serve."

The Bank of Scotland Foundation is an independent charity with its own Board of Trustees.

The Foundation supports local, regional and national charities working at the heart of communities across Scotland.

Big Lottery Fund is responsible for funding projects and activities which make communities stronger and more vibrant and which are led by the people who live in them.

£6.43M

EAST END HOMES BOOST COMPLETE

The Scottish Government's Local Government and Housing Minister has officially launched our latest housing development.

The new homes in Bridgeton took over a year to build and consist of 45 fabulous energy-efficient properties.

They represent our continuing drive to build homes in our communities which we know are much-needed.

During his visit Mr Stewart praised the development and outlined the Scottish Government's strong commitment to helping organisations like housing associations to keep on building homes.



Welcome to your new home.....our new family – the Lenkiewicz's with Minister Kevin Stewart

FULL STORY AND MORE DETAILS ABOUT CLIC AND CHOICES FOR CHANGE ON PAGE 4

NEW HOUSING P

We are pleased to have unveiled our new housing in Bridgeton

The visit by Local Government and Housing Minister Kevin Stewart MSP marked a welcome return to Bridgeton where he launched the building work over a year ago.

Families have now moved into the impressive £6.43 million development as we continue our drive to create much-needed new homes. The 45 new properties have been created in Rumford Street and Franklin Street and consist of two, three and four bedroom homes.

The visit by Mr Stewart marked a welcome return to Bridgeton where he launched the building work over a year ago.

The work would not have been possible without funding from the Scottish Government and Glasgow City Council which totalled £3.9 million. The remainder of the £6.43 million was made up of borrowing by ourselves which is common practice when a housing association builds new homes.

Mr Stewart said: "It was fantastic to be back in Bridgeton to see the benefits this development has brought to the area and meet some of the first residents in their new homes. Supported with £3.9 million from the Scottish Government, the 45 houses and flats will provide much needed housing in the area. We are committed to delivering at least 50,000 affordable homes over this Parliament, and ensuring those meets the needs of people and communities across Scotland - backed by £3 billion of investment.

During his visit Mr Stewart met the Lenkiewicz family who have just moved into the development and who are delighted with their "very spacious" new home.

Pawel said: "We are absolutely delighted with our new home.

Compared to what we had it is so spacious and we were finding the lack of space really difficult.

Everything here is brand new and to give Kacper his own room was an unexpected bonus."



Parents Pawel (32) and Justyna (31) have a son Kacper who is two-and-a-half and daughter Nicole who is 10 months old.

FOR BRIDGETON



THANKS A LOT!



**BANK OF SCOTLAND
Foundation**

WE are immensely excited to have secured two of our largest ever pieces of funding so that we can continue to help our communities.

And it's all thanks to the generosity of the Bank of Scotland Foundation which is giving us a massive £100,000 over the course of 2 years AND a spectacular £227,000 from Big Lottery Fund - again over two years

As you may have read on the cover the Foundation's money will be spent on a new digital inclusion initiative called CLIC.

CLIC stands for **CONNECTING LOCALLY, INFORMING COMMUNITIES.**

We have an impressive track record on helping the communities where we have our homes – notably with the successful “Smart Communities” drive - which has been running for the last four years.

This has tackled the issue of low digital skills among people living in communities with such things as training on how to get online and delivering the skills needed for everyday life in a digital age.

There are clear benefits to this including getting better energy deals which are often accessible only online AND to comply with an increasing drive by many organisations for customers to access their online services.

Now with new funding in places we can help even more people with the aim of assisting 500 people over the 2 years.

In the areas of Glasgow where we have our homes research has found that just **57 per cent** of tenants have access to the internet when the national average is **90 per cent**.

CLIC will tackle financial literacy, fuel poverty, provide a digital lending library offering the loan of devices, provide drop-in sessions offering advice on completing online applications, engage young people in fun digital learning and include older people in learning opportunities to defeat loneliness and isolation.

Choices for Change follows on from our successful Learning Works project. You can read more about the conclusion of Learning Works on page 13.

Choices for Change is aimed at

people who are lonely and socially isolated and like Learning Works will offer courses delivered by our partners Glasgow Kelvin College.

We will be announcing details of the first Choices for Change course very shortly

Charles Turner, our Chief Executive said our communities would benefit directly from the generosity of the Bank of Scotland Foundation and Big Lottery Fund

He said: “This is a wonderful example of a Foundation helping at the very heart of communities to make a difference to people's lives. We are extremely grateful for this money which will significantly benefit people seeking to pick up digital skills.

“We are also greatly appreciative of Big Lottery Fund's incredible funding of £227,000 for our new Choices for Change project. Like Clic, this will go a long way to helping the people we serve in communities where we have our homes.”

FINANCIAL EDUCATION – A HELPING HAND

We have introduced a new service this year. The Financial Education service is to provide tenants with the tools and knowledge of how to deal with the changes Universal Credit has on budgeting.

Subjects such as Budgeting, Understanding Credit, “Tricks of Supermarkets” and How to prepare a Financial Statement, are among those discussed.

We will also be looking to those tenants who have intimated they have debt problems, to register for an

E-learning module by Money Advice Scotland. This e-learning tool takes you through various subjects to do with Financial Education and those who complete the modules will receive a certificate on completion. The overall aim is to help tenants to recognise how they have got into debt and illustrate ways they can lessen the risk of getting into debt in the future.

Contact us at financial.inclusion@thenuehousing.co.uk or 0141 550 9554.



Our Digital Inclusion project, Smart Communities, has been delivering digital support to local people since 2014. Based on our experience, and feedback from our participants, we know that digital support is needed, but that there is also a need for other types of support such as help to improve financial skills and to reduce fuel bills. And so we have developed CLIC—keeping the best parts of Smart Communities and also including these new elements too.

What is CLIC?

CLIC stands for Connecting Locally, Informing Communities.

CLIC is a community project that supports local people to:

- Improve their digital skills
- Reduce their fuel bills
- Access digital equipment through our lending library
- Use technology to help you to manage household budgets and save money

How can I get involved?

- CONTACT US to arrange one-to-one support with your digital skills or fuel bills.
- Share your skills and knowledge by volunteering with us—contact details below.
- Come along to our regular drop-in sessions at Calton Heritage and Learning Centre, 423 London Road:

Wed: 9.30-11.30am

Fri: 10am-12pm

Contact us:

Phone: 0141 550 9575 / 9542

Text: 07191 304108

Email: thecommunity@thenueshousing.co.uk



RECOVERY HOUSING

The Recovery Housing Project operates in Glasgow and involves supporting individuals in recovery from drug and alcohol misuse. They support individuals to move into safe and secure tenancies, supporting them to sustain their recovery and their tenancy and helping with integrating into the local community. We have assisted with the project by accepting suitable nominations for a permanent home and below is a short description by one of our tenants who has come through the Project:

My journey so far...

“Having had a drug and alcohol addiction for over 20 years I found myself again in front of a Sheriff at the age of 35. My children had already been taken into care and fostered. I was given the option of prison again or a court order to engage in a rehabilitation programme. I decided on the latter although reluctantly at first. I went into Phoenix Futures Residential unit in July 2016 and engaged with the programme as difficult as it was at times. I then progressed to live in one of their move-on flats, building resilience and independence to enter ‘normal’ society and with supervised access, was seeing my 2 kids again who are now close to returning to my fulltime care.

Having volunteered with NERC (North East Recovery Community) in Nov 2016 I came into contact with Steff Kerr the co-ordinator of the service and was put forward for North East Recovery Housing Project who along with others would help

me get a permanent tenancy and keep it this time. Thenue Housing met with me and seeing my recovery journey and the support I will be getting, offered me a flat of my own. I moved in to the flat in November last year and couldn't be happier. So what does my future hold? Anything I want it to be. I am actively involved in several Recovery Cafes throughout the city from Lead Volunteer right up to Chairperson, I graduated from Phoenix Futures Project in Feb 2018 and I'm doing my SVQ 3 in Health and Social Care and have completed my placement in Phoenix resettlement as a peer mentor. As well as that I am now on a 10 month paid placement as a support worker - a whole new perspective to be on the other side of the issues! I am also 21 months free of addiction and have finally found myself and looking forward to continuing to help others on their recovery journey. The future is definitely bright!”



TENANCY SUPPORT

Our Tenancy Support Officer is Avril McLaughlin and her role is to assist tenants to manage better at home. This may mean helping you to sort out your gas or electricity, directing you to local furniture outlets or, if you have a support need, referring you to an organisation who can assist. To contact Avril – email avril.mclaughlin@thenuehousing.co.uk or tel 0141 550 9550.

HELPING YOU TO KEEP YOUR HOME

HELPING you to keep your home is extremely important to us.

That's why we commit considerable time and resources to this.

And it is having an effect.

“Tenancy sustainment” as we call it is at its highest ever level at 94 per cent (see our table)

That is a great achievement and it shows how we are making a difference in ensuring that you retain your tenancy.

Remember also that we operate a Financial Inclusion

Service to help you if you feel you need help on money matters.

It might be you are not receiving benefits to which you are entitled.

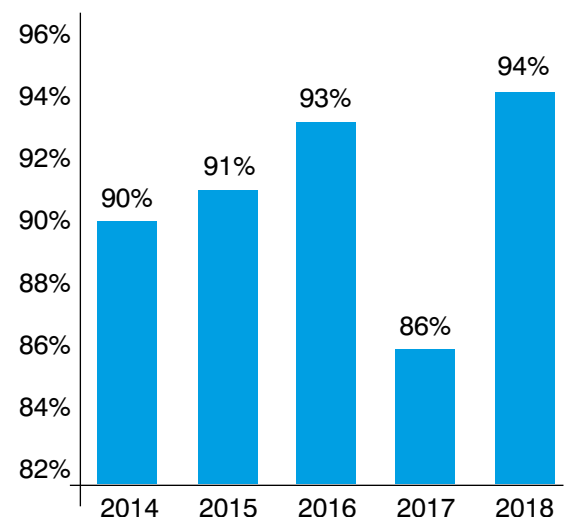
Our service is free, totally confidential and is an important aspect to helping you sustain your tenancy.

Please also tell us at an early stage if you are having difficulty paying your rent.

The earlier you tell us the sooner we can help.

Contact us to arrange an appointment with our team.

Tenancy sustainment



A DAY IN THE LIFE OF.....JAIN THOMSON

Introducing our new feature appearing regularly in your newsletter. We're keen that you hear about the work being done by the people at Thenue. This time one of our Financial Inclusion Officers tells you about his role.

Iain's role as a Financial Inclusion Officer is particularly relevant at a time of major welfare reform.

Significant changes have been introduced on State benefits and with more still to come it – particularly with Universal Credit being rolled out fully in December – many people need a helping hand when it comes to getting what they are entitled to.

That's where Iain comes in - working closely with colleague Ashley Frame and Financial Inclusion Co-ordinator William Sinclair.

Iain says "no two days are the same" in the role since he joined Thenue 18 months ago but the overwhelming desire is to help tenants.

Iain often meets tenants who come into the office seeking help on financial matters to find out if they

are entitled to benefits they are not claiming.

Iain said: "The benefits system is complex and as Financial Inclusion Officers we know what is available. So we can identify exactly where help is needed.

"An example might be a tenant who is caring for someone and was not aware that they might be entitled to Carers Allowance. We can establish that and help with the process of obtaining that money. Sometimes it is also backdated.

"Thenue always encourages people who may have difficulty paying their rent to tell us as soon as possible. That way we can intervene early to provide help and look into whether a tenant is getting everything they are entitled to. Remember your dealings with us are entirely confidential."

We place great importance on providing our Financial Inclusion service and we recently chose to make the roles of Financial Inclusion Officers permanent.

Iain added: "I enjoy my role very



much – there is tremendous satisfaction gained from seeing people getting financial help when they need it and which they are entirely entitled to. The complexity of the benefits system can be challenging so our role is more important than ever.

"We would encourage anyone who is a Thenue tenant to get in touch if they feel we could provide a helping hand."

WELCOME TO THE TEAM

We have welcomed two new members to our team.

Marta Florentino and Aaron Jamieson (pictured) have now taken up their posts.

Aaron has joined us in the role of Property Services Manager/ Project Management.

Aaron said: "I'm delighted to have joined Thenue and look forward very much to working with my colleagues."

Marta Florentino is now working in administration with Thenue Communities and found out about us after joining our volunteering programme.

This led to a position becoming



available and Marta applied for and got the job.

Marta said: "I'm enjoying my new

job very much dealing with a lot of admin. It is very rewarding."

Welcome to both Marta and Aaron.

WHY WINNERS NEVER QUIT AND QUITTERS NEVER WIN



Years in the planning, this exciting new hall is now a reality thanks to the efforts of the community led by the brilliant work of the Netherholm Area Association, assisted by ourselves.

If you live locally we will be writing to you about what's happening on our very special opening day.

These exclusive pictures – one of which shows the superb new housing near the hall and taken in June - show just what an impressive development this is!

Netherholm Area Association, never ever gave up on building a community centre. With our help, and after over 15 years of setbacks and disappointments, we have finally managed to achieve a dream. 'Netherholm Community Hall', to give it its official name will, soon be open to all.

With around £995,000 from the Big Lottery we have been able to build our new Community Centre beside 22 new houses. The housing could not have been built without around £1.9m of grant from Glasgow City Council and the new Community Centre could not have been built without the economies of scale we achieved from this development. Cruden, in addition to building the houses and the new centre, have also made a £5,000 contribution towards our Community Regeneration Activities.

Although our new Centre cost just short of £1m to build, it has cost our



tenants £zero. We're so pleased, in fact we're ecstatic! Come and join in and share our happiness. Make your way to Baeloch Drive for a blether, a nosey and a cuppa between 1pm and 3pm on Thursday 9th August. We'd love to see you and show off our new Community Centre!



GOOGLE'S DIGITAL GARAGE IS COMING TO TOWN!

A double decker bus is coming to Castlemilk and Calton!

We have arranged through our friends and partners at the Scottish Council for Voluntary Organisations for the "Google Digital Garage Bus" to stop right outside our door on two occasions in August and September.

It will be outside the CHLC in Calton on August 24 from 10 am to 4 pm

AND at the new Netherholm Hall, Castlemilk on September 7 again from 10 am to 4 pm.

The bus and its expert staff will offer guidance and help – all of which is free - on things like writing a good CV, learning basic IT skills and internet security.

We encourage you to come along and get some great free advice.



JOBS FAIR

We held a very successful Jobs Fair in Calton in April and participated in a second one in late June in Blackhill in association with the Department for Work and Pensions.

Two hundred people attended the Calton one with a smaller number coming along to Blackhill

Employers had a wide range of opportunities available. They reported a good number of those attended were given application forms to complete or register with them on the day.

Financial Gains April 17 – March 18

This has been another successful year for the Financial Inclusion service.

The figures below represent the annual income gain for our tenants during the period 01/04/2017 to 28/03/2018.

£1,530,704 from a wide range of benefits. We also managed to obtain £52,350 in one-off lump sums paid to our tenants.

Universal Credit:

This is to remind everyone that Universal Credit Full service will be upon us in December.

We have Universal Credit information currently on Thenue's website, <http://www.thenuehousing.co.uk> where we will continue to update with the latest information.



Please also watch out for our Facebook page, <https://en-gb.facebook.com/ThenueHousing>, where we will provide information and links to the website, when we have updated the Universal Credit information.

For further information on any of the above, please contact:

William Sinclair, Financial Inclusion Co-ordinator, tel: 0141-550-9553

E-mail: william.sinclair@thenuehousing.co.uk

BIG SUCCESS FOR VOLUNTEER CELEBRATION EVENT IN JUNE

A special event to thank volunteers took place in June at the Calton Heritage and Learning Centre.

This was an opportunity for volunteers to meet each other and hear about the great work they do, the impact it has on people and also on our communities.

Those attending the occasion - which took the form of a delicious afternoon tea - heard from volunteers, partner agencies and

saw a short piece of drama.

Certificates of achievement were given out by well known actor Maureen Carr from the BBC drama River City to show our appreciation of the volunteering work in communities.

The guitar group ended the event with a bit of a sing song! It was a great afternoon and a tremendous opportunity to salute our amazing volunteers.



Pictured (left to right) Playleaders Jean McLean, Sharon Devlin and Isobel McLean from Molendinar Tots and Teens – some of our amazing volunteers.

SELF SERVICE APP WINNERS

We carry out a quarterly prize draw for those tenants who have downloaded our Self Service App. The winners from the most recent prize draw were Miss A McGuire, Mr T J McDougall and Miss H Dempsey. Our quarterly draw offers one £50 prize of gift card for retailer Currys PC World and two other gift cards of £30 giving you THREE Chances to win.

The benefits of the App are clear, you can access all your rent account transactions and repairs history, make a request for a service from Thenue 24/7, 365 days a year. There is no need to wait for our offices to open.

LOOKING FOR A LOCAL HEALTH OR SOCIAL WORK SERVICE?

Ever struggled to find suitable health or social work services in your area? Did you know the Scottish Government supports a website which provides information for disabled people, people living with a long term health condition and unpaid carers. It can help you find information on things like: foodbanks, money advice, mental health support, homelessness support and local and national services. You can access this website here – www.aliss.org

HANDYPERSON SERVICE

Our Handyperson Service started in April and we are happy to report that 23 tenants have already made use of it. The types of jobs these tenants have had completed include:

Fitting shelves, blinds, hanging mirrors, moving/dismantling wardrobes, fitting curtain poles, fitting light bulbs, plugs, hanging curtains and replacing a plug cord at a kitchen sink.

Remember, the service is offered FREE to any tenant over 65 years old or, irrespective of age, anyone who has a disability or long term health condition. We have leaflets available on our website and in our offices which provide full details. The contact details for the Service are: Tel 0141 433 2749 or email careandrepair@southside-ha.co.uk

COME AND JOIN THE FUN AT OUR WEEKLY LUNCH CLUB

Every Wednesday at 12.00noon we provide a lunch in the common room at 71 Main St, Bridgeton. If you are an older person living in either Bridgeton, Calton, or Dalmarnock, please do come along for a two course meal for only £3. No need to reserve, just come along and join in the chat!

CALTON

Calton's Retirement Housing Committee has ten members who meet on the last Thursday of each month. They discuss issues of general concern for older people in the area as well as ideas for activities which can be hosted at Tureen Street. The Committee's AGM is planned to take place on 30th August. If you are interested in joining the Committee or just want to hear more about what it does, contact Linda Malone on 550 9565.

The summer bus run to Ayr is due to take place on Thursday 23 August. If you are an older person living in Calton and are interested in attending, contact Linda Malone.

The Committee is planning to hold a Fundraising Event at 35 Tureen Street in September. Keep an eye on our website and twitter for full details.

BRIDGETON

We are keen to establish a group of retirement housing tenants in Bridgeton who would be interested in meeting up with staff. We are looking to get some more ideas of how best to develop our service in the area and the types of activities that would be of interest to retirement housing tenants. If you are interested contact Dot Murray on 550 9561.

Bridgeton's bus run will also take place on 9th August, if you are interested please contact Dot.

OLDER PERSONS ACTION PLAN

Staff are continuing to work through the Plan aiming to meet the needs of older tenants in all our areas. If you are interested in hearing more about this or joining our Focus Groups, contact Paola Doyle on 550 9548.

MIND YOUR STEP!

A large number of people aged 65 and over, for a number of reasons experience a fall. Falls are a major cause of disability in older people over 65 in the UK and falls can occur due to:

- physical reasons
- medical reasons
- environmental reasons

If you fall, your chance increases of being less able to move about easily, of breaking a bone, of becoming fearful of falling, of losing your independence and of becoming less able to get out. Research has shown that falls can be prevented

by looking at all the risks to an individual person and then dealing with each of them.

Falls are not inevitable as you grow older but many older people are seriously concerned by having fallen, and how to prevent that happening again.

If you feel you are at risk of falling we can refer you to the Community Falls Prevention Team who will come to your home to check what can be done at home to minimize the risk of slipping or falling. For more information or if you would like us to refer you for a visit, contact the Housing Support Team at this office.

DO YOU HAVE A CREDA INDESIT OR HOTPOINT TUMBLE DRIER?

New fears have been raised about tumble dryers catching fire, despite efforts to modify the machines by Whirlpool, which owns the three brands. Some 5.3 million tumble dryers in the UK under the Hotpoint, Creda and Indesit brands required modification.

The original defect was discovered back in in 2015 and has reportedly

led to scores of fires since 2004. The company began a huge operation to modify or replace dryers to ensure they are safe.

The Deputy Assistant Commissioner at the London Fire Brigade, said earlier this year that he was seriously concerned about the reports of modified dryers catching fire. "There is going to be a time delay between the modification and the fires

occurring so if we are starting to see one or two, I would imagine it is only going to get worse," he said. "Each fire has got the potential to do huge damage to someone's home and risk lives."

In August 2016, a dryer - awaiting modification - was blamed for a huge fire in a West London tower block, with more than 50 people forced to flee their homes.

Whirlpool continue to state that the machines are safe to use as long as someone is in the property. However Trading Standards have instructed Whirlpool to issue new guidance earlier last year that the dryers should be unplugged and not be used until they had been repaired.

Three things then you should do:-

1. Contact Whilpool immediately if you believe you own an affected appliance. We understand that this issue refers only to tumble dryers manufactured between April 2004 and September 2015. Anything manufactured after this date is not affected. Whilpool assure consumers that if they contact them, they will receive a resolution within one week. Their number is 0344 8224 224 or 0333 920 4024

2. Follow The Scottish Fire Service safety advice, which includes:-
- Keep the area around plug sockets and the mains switch clear
 - Always use the right fuses

You should never -

- Use anything with a torn or damaged wire or plug
 - Use anything electric that's broken or not working properly
 - Put electric cables under carpets
 - Put too many plugs in sockets
3. Switching off at the socket and pulling the plug out is the only way to be sure no electricity is flowing through an appliance. Just using the socket switch isn't safe because the switch could be broken. If it is, tell us and we will replace it.



**SCOTTISH
FIRE AND RESCUE SERVICE**
Working together for a safer Scotland

The fire service is also encouraging all residents to sign up for a free Home Fire Safety Visit and Join Scotland's Fight Against Fire. As part of their commitment to building a safer Scotland the Fire Service offers everyone in Scotland a free Home Fire Safety Visit. It's so easy to arrange. You can get in touch in the following ways:

- Complete the online form at www.firescotland.gov.uk/your-safety/hfsv-form.aspx
- Call 0800 0731 999
- Text "FIRE" to 80800 from your mobile phone

SUN SHINES ON CASTLEMILK FUN DAY

We were proud to play our part in the annual Castlemilk Fun Day.

Sensational sunshine helped make the day a big success and it was, as usual, well attended and brilliantly supported by the Castlemilk community.

Thank you to everyone who visited us on the Thenue stand especially those who tried their hand at our popular "Buzzwire" which required a skilled and steady hand to complete the circuit without the bell ringing!

OUR PICTURE SPECIAL OF THE DAY CAPTURES THE FUN IN THE SUN



A JOB WELL DONE!

THENUE'S JOB-SUPPORTING COURSE COMES TO AN END AFTER 6 YEARS FIGHTING UNEMPLOYMENT

OUR massively successful initiative to help the long-term unemployed has come to an end after a six year run.

But not before helping nearly 300 people find a pathway into work and learning.

The award-winning Learning Works was a partnership between Thenue Housing and Glasgow Kelvin College and has been running since 2012.

Remarkably, over 270 people have been through the free course – with 85 per cent of those taking part either finding a job or undertaking learning equipped with new skills.

The course was aimed at unemployed people in the area of Glasgow served by the regeneration agency Clyde Gateway.

The programme was always due to finish when funding came to an end and we are now looking at other ways it can help employability and learning in the east end. Funding opportunities are being sought out to try and make that happen.

A final ‘Celebration of Learning’ event took place in Calton when the nine final participants on what was



Great work everyone.....the final participants at Learning Works with Tracy Lennon pictured far left, College Principal Alan Sherry (second left) and Thenue Chief Executive Charles Turner (centre)

course 22 were rewarded with their certificates.

The final course also marked a fond farewell for one of the key personnel involved in Learning Works from the very start.

Employability Support Worker Tracy Lennon has now taken up a new housing-related post at North Lanarkshire Council.

Tracy's diligence, commitment and

hard work helped make Learning Works the successful community-focused initiative it was.

Paying tribute to Tracy, Chief Executive Charles Turner said: “There is no doubt that Tracy was one of the main reasons Learning Works proved so successful. Her drive and dedication to making it work and helping so many people was outstanding. We wish Tracy well in her new role in Lanarkshire.”

CALTON4LIFE



Calton Area Association (CAA) is pleased to announce a new project that they are working on for 2018/19 it is called Calton4life. The aim of the project is to improve the quality of life for residents who are aged 55 and over, tackling loneliness and inequality by offering services which include health and wellbeing as well as

fun social and leisure events. CAA has carried out some consultation and found that the activities that local people are interested in getting involved in include

- Bingo nights
- Bus and theatre trips
- Arts and crafts
- Seasonal events
- Financial events

- Gardening classes at Elcho Gardens
- Calton history
- Health and wellbeing
- Meals for one
- Dance classes

If you would like to get involved or would like more information please call the Calton Area Association on 07908 911257

BRIDGETON & DALMARNOCK AREA ASSOCIATION NEWS

Bridgeton and Dalmarnock Area Association have been working hard to deliver on the objectives of their Action Plan and this is demonstrated in the grant support they have provided to local charities over the past year. The group work with organisations that provide a variety

of services to local people, and have supported them to provide: First Aid training, social and recreational activities, respite for carers and fire safety equipment to local families.

COMMUNITY GRANTS ISSUED

Coderdojo	£1000
Church House	£1000
BCLC	£600
FAB	£500
Fuse Families 1st	£300
New Fossils Group	£500
The ARC	£500

MAKING CODING COOL

Bridgeton & Dalmarnock Area Association have supported Coderdojo Bridgeton for the past 2 years and have provided essential feedback and funding that has helped the dojo grow.

Coderdojo is a coding Club for young people between the ages of 7 and 17, and is delivered in Bridgeton Community Learning Campus in partnership with Thenue Housing. Young people can make lots of exciting and innovative things using code, an example of this is one of the attendees made the clubs website and another young person built his own programmable robot arm. BDAA are keen to continue to support the dojo and recently awarded the club with £1000 funding to purchase equipment.

This has helped increase the capacity of the club and enabled young people to be more creative and inventive. The club has

helped to raise young peoples aspirations and given them the opportunity to try something new.

One young person said "I like CoderDojo Bridgeton because it's amazing! We get to make our own games, help each other and enjoy ourselves with our friends". More information can be found on how to get involved can be found on the clubs Facebook page @ CoderDojoBridgeton or you can call Simon on 0141 550 9542.



AGM

The group will be holding their Annual General Meeting on Thursday 6th September at 6.30pm in Calton Heritage and Learning Centre. All members will formally receive an invite but if you are not yet a member and would like to be, you can contact us on: 07502 622 079 or Facebook: @BridgetonDalmarnockAreaAssociation



DOG FOULING... WHO'S TIRED OF IT?

Bridgeton and Dalmarnock Area Association have been working on developing a small pilot project that will help tackle dog fouling in our streets. The group have Identified 2 areas to focus on where the problem is particularly bad, including the area surrounding Birkwood Street and Tullis Street. If you would like to find out more information please contact us on: 07502 622 079 or Facebook: @BridgetonDalmarnockAreaAssociation



HAVE YOU HEARD? UNIVERSAL CREDIT WILL BE STARTING IN DECEMBER

THE CHOICES FOR THENUE TENANTS



In Scotland, if you make a new claim for Universal Credit in what's known as a "full service area" you will be offered two choices about how it is paid.

You can choose between:

- being paid monthly, or
- being paid twice a month.

You will also be offered a choice between:

- having the housing costs element of Universal Credit paid to your bank account, or
- having the housing costs element paid directly to Thenue

You will only be offered these choices after you have received your first monthly payment of Universal Credit.

MAKING A CHOICE THROUGH YOUR ONLINE UNIVERSAL CREDIT ACCOUNT

If you're eligible, you will be offered these choices through your online Universal Credit account.

You can make one choice, both choices or you can choose not to make any changes.

If you don't make any changes, your payments will continue to be made monthly, with the housing costs element paid into your bank account as part of your single monthly payment.

When the offer is made on your online account, you

will have 60 days to decide what you want to do before the offer will no longer appear.

However, you can still ask to make changes to the way your Universal Credit is paid at any time. To do this, you can use your "online journal" to make the request.

And you can change your mind about the choices you have made at any time and ask to go back to single monthly payments with your housing costs element paid directly to you.

CHANGES TO YOUR TENANCY AGREEMENT

Housing legislation, passed in 2014 has been revised. There are some new provisions that come into force between May and November next year.

As these changes introduce a number of significant changes to the rights tenants have we are required to notify all Thenue tenants of these changes no later than November 2018.

This will also allow additional time for existing tenants who have not already advised us of who is living in the property to do so, in order that you satisfy the new notification and residency

requirements for joint tenancy, assignation, subletting and succession when the provisions come into force.

All the further detail you need with regard to this can be found on our Website www.thenuehousing.co.uk

Enclosed with this newsletter is our official notification letter which the Scottish Government require us to send to you and we encourage you to read it carefully.



MUTUAL EXCHANGES

Do you know you can apply to swap your home with another tenant of a local authority or housing association? We have a House Swap Register and also offer a 3 month registration to the UK wide Homewapper website which advertises properties from all over the UK.

Our House Swap Register is online via our Website under HomeSeekers then House Swap. You can register your details and check to see if there is another swap which would suit you and your household. If you would like more information on this or you need help to register your details, contact the Housing Support Team.

WHO DID WE LET OUR HOUSES TO IN 2017-18?

In the year April 2017 – March 2018, this is how we let our general housing:

Re-let by Priority Area		Re-let by Area		Re-lets by Property Size	
High	29	Bridgeton/Dalmarnock	85	1 bedroom	90
Urgent	3	Calton/Glasgow Cross	73	2 bedrooms	86
Referrals	43	Blackhill/Cranhill	9	3 bedrooms	16
Medium	111	Dalmarnock	0	4 bedrooms	2
Standard	8	Castlemilk	27	5 bedrooms	0
		Baillieston	0		
Total	194		194		194

- we have over 2000 applicants on our waiting list
- on average, we let between 180 - 200 properties per year
- last year only 8 of our lets were made to applicants with Standard Priority
- we have a large number of applicants waiting for housing in their chosen area and we are only able to offer rehousing to a small number of people each year.

If you are looking to move home and haven't submitted a transfer form to us, you can do so via our website – look for HomeSeekers then How To Apply and complete the online form. Or you can contact our office for an Application Form. Staff are also able to provide you with advice and information about your available housing options - for further information contact your Area Services Officer.



STOP PRESS! A TRIUMPH FOR OUR GARDENERS!

Congratulations to Thenue Communities for receiving a Commendation in the Evening Times Streets Ahead Awards.

We were commended for our "Green Volunteers" in the Glasgow City Council Environmental Initiative Award

Well done to everyone involved!

