

The newsletter of Thenue Housing Association

www.thenuehousing.co.ul



We are pleased to announce the launch of our new retirement housing in the heart of Bridgeton.

It is a landmark development of 27 fabulous apartments at Landressy Place and all tenants have moved into their new homes.

Earlier this month, our Chair Pauline Casey and Chief Executive Gary Naylor paid a visit to the flats to welcome one of the new residents – Margaret Shreenan.

Margaret has moved to the city from Dumfries where she lived for 40 years to be nearer her family. Her brother lives in Dalmarnock.

She described her apartment as "the ideal choice and a lovely new home" coming as it does with a spacious patio and access to a grassy central courtyard which all tenants can make use of and which all properties overlook.

Margaret said: "My new flat is fabulous - it is so warm

and comfortable and has everything I need. I spent many years in Dumfries but the time had come to move to be nearer my brother. I couldn't wish for lovelier home."

Thenue acknowledges the financial support of Glasgow City Council and the Scottish Government in helping to fund the development.

We overcame a major obstacle when the original contractor went into liquidation soon after work began.

We successfully sourced another contractor and work restarted resulting in completion of around £5 million development earlier this year.

Gary Naylor said: "This is another important development for our tenants as we continue to deliver on our promise to create excellent housing in the communities we serve. It is great to see our retirement residents settle into their new homes and undoubtedly the 27 flats will be welcomed by the local community."

HAVE YOUR SAY AND QUESTIONS ANSWERED

Glasgow City Health and Social Care Partnership (HSCP) has been working with NHS Greater Glasgow and Clyde (NHSGGC) and other partners to develop a pilot Safer Drug Consumption Facility (SDCF). This will be the first Safer Drug Consumption Facility anywhere in the UK.

More information and frequently asked questions, can be found on this website - glasgowcity.hscp.scot/sdcf

The facility is due to open later in 2024 and Hunter Street in the Calton area has been earmarked as the location for it. Before the project progresses to the point of opening, it is vital that the local communities in Calton and Bridgeton have the opportunity to find out more, ask questions and also air their views.

As a result, a number of further drop in sessions have been arranged, the flyer promoting these sessions is shown below:

Glasgow City's Safer Drug Consumption Facility (SDCF)

Drop In Sessions

You may be aware of the Glasgow City plans to implement Scotland's first Safer Drug Consumption Facility (SDCF). SDCFs are supervised healthcare settings where people can inject drugs, obtained elsewhere in the presence of trained health and social care staff in clean, hygienic environments. The service aims to reduce the negative impact that injecting outdoors has on local residents, communities and businesses and reduce the harms associated with injecting drugs and support people to access appropriate help.

If you have any questions or concerns, we welcome you to meet with project leads at these informal drop ins. We hope this will be an opportunity for community members to hear about the plans and have questions answered one to one.

Calton Heritage and Learning Centre

Tues 26th March 10am - 12pm Mon 22nd April 10am - 12pm Thurs 30th May 6pm - 8pm Wed 12th June 10am - 12pm Thurs 20th June 6pm - 8pm

Bridgeton Community Centre

Thurs 21st March 5:30pm - 7:30pm Thurs 25th April 6pm - 8pm Wed 15th May 2:30pm - 4:30pm

For more information, visit: glasgowcity.hscp.scot/sdcf





Our Waiting List for Housing

To make an application for a transfer, go to our website – Looking for a Home and click on the link under "Apply To Us".

We currently have a large number of applications and it may be some time before we can consider your application but if your home no longer meets your needs, do submit an application and we will assess your circumstances based on our Allocation Policy and contact you to confirm what priority you have.

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WELCOME TO YOUR NEW ROLE TOM!

We are pleased to announce the appointment of Thomas Ucci as our Communications Officer. Thomas is a familiar face to colleagues and a number of our tenants as he has been working within our Energy Advice Team over recent months helping to deliver this vital service with great success.

Thomas started his new position this month. It is a key role in our organisation ensuring our internal communications are strong and assisting in the delivery

of our "Communications Strategy".

Thomas will also be helping us to capture more of the work within our communities which happens through Thenue Housing, Thenue Communities and in partnership with other organisations or



groups such as our hard-working local Area Associations.

We wish Thomas every success.

READ ALL ABOUT IT!

THENUE LAUNCHES BRAND NEW NEWSLETTER EXCLUSIVELY FOR OWNERS

OWNERS whose homes Thenue Housing factors have received a welcome boost in the form of an exclusive new newsletter.

"Thenue Owners' News" has been published for the first time complementing Thenue's existing main newsletter. Owners will now have received the launch edition.

Filled with news relating to Thenue's role as factor, it increases the level of communication with owners –

something we know remains highly important.

Thenue factors over 800 homes and takes our role and responsibilities to owners with the utmost seriousness - pledging to deliver professionalism and fairness at every turn.

Gary Naylor, our Chief Executive, said: "We hope this important new development will be welcomed as a further step forward in improving our communication with owners."





HOW SHOULD WE SEND YOUR NEWSLETTER?

At Thenue, we are common and the foreign discovering by becoming more environmentally friendly With your agreement, we are a similar to send invoices letters, and newslettler set, by email as the preferred choice. This will free up stem time to focus on the choice. This will free up stem time to focus on the important issues and deliver an improved service. You can help us by letting us know if you'd like your invoices, such as and of moveletter enabled by sending us an email to serve and/or moveletter enabled by sending us an email to

Start Your Clutter Clearing Journey Today!

Are things just piling up and you have too much 'clutter'? Are ready to address 'letting go' of belongings?

Clutter Chat is a friendly nonjudgemental support group in Glasgow whose aim is to support and help people de-clutter and regain ownership of their life and home. Online meetings are held weekly and some in person meetings are now being held. Find out more by visiting their website www.clutterchat.co.uk

One member of the group has said "If you struggle with clutter of any kind, Clutter Chat is a great group to join, everyone is so supportive...... you are not alone"

You can also find out more by contacting our Tenancy Support Officer, Kirsty Dickson, tel -550-9550, email kirsty.dickson@thenuehousing.co.uk

Area Associations Round Up

Your housing association works with various community groups to support activities in our areas.

Predominantly we work with 3 Area Associations, Cranhill, Netherholm and Bridgeton & Dalmarnock.

The groups work closely with the members of their communities to address concerns, develop projects and deliver initiatives. The Area Associations are integral to the work that Thenue undertakes and each has a lot of involvement in the decisions we make. We would like to thank them for the incredible contributions they make to their communities and their ongoing support to Thenue. Here's what has been happening lately......

Cranhill Area Association have



supported Bellrock Nursery by

awarding them a grant to purchase sensory equipment for the children. This equipment will support children to explore the world through their senses and develop their emotional awareness.

Cranhill Area Association provided 2 winter trips to the pantomime to the Pavilion Theatre and Platform in Easterhouse for local people with 90 people attending. The group are always keen to support local families and have plans to do more this financial year, so watch this space for more information.

You can reach out to the area association via their Facebook page @CranhillAreaAssociation

Netherholm Area Association's STEAM Club has been nominated for the AICO/ **Homesense Community Awards**

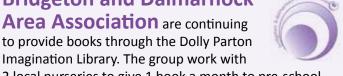


for community-led innovation. The club has gone from strength to strength, with young people learning about 3D design and printing, engineering, science, technology, arts and maths. The award recognises the creativity and innovation of the club as well as the commitment from the volunteers, young people and staff involved. Shortlisting for the awards will take place during March, we wish them all the very best of luck.

Netherholm Area Association have been successful with a recent grant application to the Glasgow Community Mental Health and Wellbeing Fund. This means the group will be able to continue delivering a gardening club, sewing group, yoga sessions and community café in their area for the next year.

To get more information on the Area Association please contact them via their Facebook @NetherholmArea

Bridgeton and Dalmarnock Area Association are continuing



Imagination Library. The group work with 2 local nurseries to give 1 book a month to pre-school children to support their literacy and development.

The group have also worked with Thenue to provide a community bookshelf in our main office at London Road. The group have a passion for literacy and have developed and delivered a book club to local people and wanted to continue the legacy by ensuring local people had access to a variety of books. If you are looking for something new to read, we have a great selection of books for kids and adults alike.

If you would like more information on the activities of the area association please get in touch via their Facebook page @ Bridgetonanddalmarnockareaassociation

Calton Area Association News

The CAA began the year with a panto provided by the Pipe Factory which was enjoyed by all.

The Monday classes continue to be very popular which has activities including baking, cake decorating and flower arranging to name but three.

The Wednesday club is equally popular with activities including making cushion covers, rag dolls, make up bags and lampshades.

We encourage you to come along and enjoy a blether, soup and sandwich at the CHLC - funded by the GCVS.

As many of you know the Monday Club has been held in the Stevenston Street community flat but this was closed on March 31. The Monday Club will now be held in the CHLC starting on Monday 8 April.

We are also planning a day out and fish tea soon which will include members who attend the bingo, and both clubs on a Monday and a Wednesday.

From April to July we will be running various social events including trips and other things to look forward

If you would like to join the Committee or volunteer to help with our work please come along on a Monday or a Wednesday between 1 and 3 pm to the CHLC. A reminder that bingo takes place every Monday night from 7 to 9 pm and a welcome is extended to all.

What is our Tenancy Support Service?



Our service aims to help tenants who may be facing difficulties with managing at home.

Some of the things you may need help with include:

- Budgeting
- · Home management
- Life skills
- Stress or a mental health problem
- Furniture or decoration
- Shopping and food preparation
- Accessing health and other services
- Dealing with an addiction including drugs, alcohol or gambling

Or you may just need help to report a repair, apply for an adaptation in your home due to your medical condition or perhaps to arrange to have a community alarm fitted to you home should you need to get help in an emergency.

What will we do?

- provide you with advice and assistance regarding where you can get further help
- arrange support from other agencies to help ensure that you are not in any danger of not being able to manage your tenancy
- arrange for our own Financial Inclusion team to talk to you about your rent or other debts you may have
- arrange for our Energy Advice team to discuss any problems you are having with your gas or electricity
- talk to you about rehousing you may prefer to consider a transfer to a smaller or larger home or to a different area

Who should I speak to?

Our member of staff dealing with this is Kirsty Dickson and she is part of our Housing Support Team. Kirsty can visit you in your home or make an office appointment for you.



Can I be sure this will be confidential?

All our staff deal with information in a strictly confidential manner and will not disclose any information to any other person or agency unless you have given us your written consent to this.

How will it help me?

We offer this service as we wish to help make sure you have the support you need to allow you to stay in your home for as long as you want to.

It is a free service for all tenants. We want to help you before things become too serious or difficult to manage and to avoid the possibility of your tenancy with us being under threat.

If in doubt, please contact us - we're here to help. Our leaflet - Tenancy Support Service - can be found on the download section of our website.

How can I contact Kirsty?

- by phone on Kirsty's direct number on **0141 550 9550**
- by making an appointment to call in to our office at 423 London Road
- by emailing her on kirsty.dickson@thenuehousing.co.uk

SPRING 2024 NEWSLETTER 5

thenue faffaff Cash point



www.thenuehousing.co.uk Spring 2024

COMING

Thenue *Rent*Event on 9 May!

- Are you struggling with your rent payments?
- Are you worried about any arrears that you have?

If the answer to any of the above is YES, then we are here to help you.

One of the most common worries for tenants in arrears is that they don't want to make contact in case we ask you to pay unaffordable extra amounts each week or month to reduce the arrears.

We would much rather speak to you and come to an affordable arrangement so that your rent is covered, and your arrears are reducing. That way you can stop worrying about letters coming through the door or panicking answering your phone to us.

Remember we are here to HELP!!

All our Income Maximisation & Financial Inclusion staff are very experienced and friendly and some of them will be available on the day to speak to you.

There is also the possibility that some of our tenants are entitled to assistance with rent and are not claiming it, we have a fantastic team of Financial Inclusion Staff who can give you advice and assist you with claiming benefits if you are entitled to them.

We are organising a small informal drop in event where you can come down enjoy a tea or coffee and a biscuit and speak to staff to see how we can help you.

We will also have our Energy Advice staff available on the day for you to have a chat to if you are having any difficulties with your gas/electric suppliers. It may be that you are struggling to pay your rent due to issues with your suppliers and payments and we can help you look into this also.

- Do you think you might be entitled to help with your rent?
- Do you need to set up an arrangement, but not sure how to, or how much you can afford?
- Struggling with paying other bills like gas & electric?

The first session will be on **Thursday May 9**th **between 4.15pm – 6pm** in the CHLC beside our offices on London Road.

You don't have to book to come to this event, just turn up! However, if there is anything you specifically want us to check out for you beforehand please get in touch to let us know!

We will also have a free raffle on the day, with some fabulous prizes. Everyone who attends will be given a raffle ticket which will entitle you to enter the draw. Please keep an eye out on our social media channels for more information on the prizes and don't hesitate to contact us if you want to discuss anything about your rent account prior to this event.

We really hope you can make it along on the 9th May and you never know, you could be walking away with one of our fabulous raffle prizes....



6

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Cost of living support

As the cost of living continues to affect households across the UK, the Government has been providing a package of payments to help most households claiming benefits.

If you're receiving means-tested benefits

In 2022 households who were claiming one of the means-tested benefits below received a £650 cost of living payment.

In 2023/24 a new payment of £900 will be paid using the same criteria. The relevant benefits are as follows:

- Universal Credit (see section 1)
- Income-based Jobseekers Allowance (see 2)
- Income-related Employment and Support Allowance (see 2)
- Income Support

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- Working Tax Credit (see 3)
- Child Tax Credit (see 3)
- Pension Credit
- (1) You won't be eligible if you had a 'nil award 'of Universal Credit between the relevant qualification dates of 13th of November and 12th of December 2023. This may be caused by your earnings reducing your Universal Credit to £0 or if you received a sanction for not meeting your claimant

- commitment. However, If you received a hardship payment as a result of a sanction, you may still be able to receive the cost of living payment.
- (2) You won't be eligible if you only receive contribution based, or new-style JSA or ESA, as these are based on your national insurance contributions and not your household income.
- (3) Your annual award needed to be at least £26.

IMPORTANT

There's an extra date that's important for tenants over pension age who have not yet claimed Pension Credit -which is 5 March 2024. This is because you can ask for a Pension Credit claim to be backdated for up to three months. As long as you start a claim by this date, if you were eligible on the qualifying date of 12 December 2023, these claimants will still get the £299.



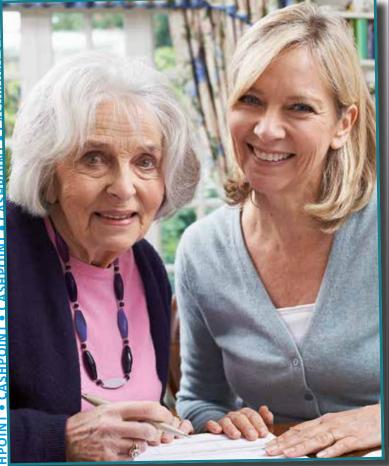
Funeral Support Payment provides eligible people with help to pay for a partner, child, parent or sibling's funeral.

We want to make sure that everyone who is eligible is aware of the financial support available and knows how to apply.

The payment is available to people who receive Universal Credit, tax credits and other certain benefits, and are responsible for paying for a funeral.

The average payment in the 2023/24 financial year to date was £1,949, and the money can be used towards burial or cremation costs and other expenses such as funeral director's fees, a coffin or flowers. It can be paid either to parents and families, or the funeral director who is helping to plan the funeral.

People can apply any time after the person has died until six months after the date of the funeral.



UNIVERSAL CREDIT "MIGRATION" IS HAPPENING UC Universal Credit

If you receive a Migration Notice letter...

This guidance is only for people who have received a "Migration Notice." You need to move onto Universal Credit if you've received this, as one or more of your benefits will be ending soon. Only legacy benefits (see below) are being replaced by Universal Credit.

What is Universal Credit Migration?

The implementation of UC will be completed with a three-track approach.

The Three Types of Universal Credit Migration

- Natural migration: change in circumstances
- Voluntary migration: move by choice
- Managed migration: migrated by DWP

Natural Migration has been in place since the introduction of UC. If you experienced a change in circumstances while on legacy benefits which previously required a new claim to another legacy benefit replaced by UC, you will need to make a claim to UC. You would then naturally migrate to UC and any legacy claim will be closed.

Voluntary Migration, Legacy claimants can also choose to move by making a claim for UC (and by default closing their legacy claim) but should only do this if you think they will be better off on UC.

Managed Migration, For those claimants who do not choose to move and have not migrated naturally following a change of circumstances, will need to manage their migration to UC.

Changes included in the Migration process...

If you claim before the deadline date on your Migration Notice, then some normal Universal Credit eligibility rules do not apply to you; if you receive tax credits, you can make a Universal Credit claim even if you have money, savings and investments of more than £16,000.

After 12 months, normal eligibility rules will apply. You will not be eligible for Universal Credit if you still have more than £16,000 in money, savings and investments.

Students can claim Universal Credit if you or your partner are in full-time advanced education (such as university) for the duration of your course.

What are legacy benefits?

- Child Tax Credit
- Working Tax Credit
- Housing Benefit
- Income Support
- Income-based Jobseeker's Allowance (JSA)
- Income-related Employment and Support Allowance (ESA)

Changes included in the Migration process if you are self employed.

Self-employed UC claimants have to report their income and allowable expenses every month. Income which is not counted as income for tax credits but which do count as income for UC, include Industrial Injuries, disablement benefit, maternity allowance, severe disablement allowance, assumed yield from capital (often known as tariff income), most student income and some kinds of maintenance from an ex-partner.

Transitional protection

What do we mean by Transitional Protection?

If you make a claim for UC 'on time' after receiving a migration notice the DWP will compare their 'total legacy amount', (what you currently receive in benefits) to their 'indicative UC amount'. That is the amount of UC calculated.

If their 'indicative UC amount' is lower than their initial UC award, they will normally include a Transitional Element.

Transitional protection is achieved by including an extra element of UC in the claim to the value of the difference (the transitional element).

This means that you will - initially at least - be no worse off when you transfer across onto UC.

To be entitled to Transitional Protection, you must; make a 'qualifying claim', and meet the specific eligibility criteria on your 'Migration Day'.

A 'qualifying claim' is a claim for UC by a single claimant who is a notified person, or joint claimants,

both of whom are notified persons, where the claim is made on or before the final deadline.

Transitional protection payments can decrease over time following a change in circumstances. Changes can include:

- Having a child
- Starting to care for a child or disabled person
- An increase in housing costs (rent)
- · A worsening health condition
- Changes to government benefit rates
- This is because these changes are likely to increase Universal Credit amount

When you receive a migration notice, you will have 3 months to complete your UC application. You will receive an extended month after this period, to apply, which is the final date.

If you do not apply within this period, you will lose any transitional protection that you may have been entitled to.

For 2024/25 and beyond, working age people on the following legacy benefits will receive migration notices as follows:

- From April 2024 Income Support claimants and those claiming Tax Credits with Housing Benefit
- From June 2024 Housing Benefit only (except those HB only claimants living in Supported or Temporary Accommodation)
- From July 2024 income related Employment Support Allowance with Child Tax Credits - with/ without Housing Benefit
- From September 2024, income based Jobseeker Allowance - with/without Housing Benefit and Child tax credit.
- Those on income related Employment and Support Allowance ONLY and those on income related Employment Support Allowance and Housing Benefit will receive migration notices after the above in 2028.

Moving to Universal Credit will also protect people's entitlement to Scottish benefits including Scottish Child Payment, Best Start Foods, Best Start Grants and Funeral Support Payment. If you do not apply for Universal Credit you will lose entitlement to benefits.



CELTIC FOUNDATION

PARADISE PIT STOP - FREE HOT MEAL AT CELTIC PARK **MONDAYS & THURSDAY 5-7PM**

At the beginning of February, Celtic Football Club announced the return of 'Paradise Pit Stop' at Celtic Park as the club seeks to tackle ongoing food poverty in the area.

Celtic FC Foundation's "Paradise Pit Stop" project is open between 5pm and 7pm to anyone.

Around 40 people attended the launch event, with Club and Foundation volunteers giving their time to serve up warm food, hot and soft drinks in addition to providing a warm welcome to those who

There were also games available to keep children entertained, and a quiet space was provided for homework and general studies.

In this ongoing cost of living crisis, everyone understands that many people are going through challenging times just now as it continues to put a strain on household budgets. The Foundation hopes play a part in alleviating the pressure for families and individuals as best it can.

The Paradise Pit Stop will continue every Monday and Thursday evening, and the Club hope to see more people join for their sessions.

Entrance is via the North East corner on Janefield Street and doors open at 5pm. For more information, please contact Celtic FC Foundation at cfcfoundation@celticfc.co.uk

2024 rent increase

We have received a number of calls regarding Thenue's 2024 rent increase.

If you are in receipt of any of the following:

Full Housing Benefit, or Full Housing costs under Universal Credit, the full rent increase will be covered by those benefits.

If you receive partial Housing Benefit and partial Housing Costs under Universal Credit, the full rent increase will be covered by these benefits, so you will not have to pay any more than you are currently paying.

Reporting your rent increase.

If you are a Housing Benefit tenant, you will not need to report anything as this will be reported automatically.

If you are a Universal Credit tenant, it is Important that you wait until you receive a "TO DO" on your UC journal.

If you report the change in your rent before you receive a TO DO, you will have to report the rent increase a second time.



If you require assistance or further information, please do not hesitate to contact a member of the Thenue Financial Inclusion Service, by calling 0141-550-3581 and select option 2 then option 2. We will be happy to assist

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When was the last time you had your benefits checked??

ONLINE BENEFIT CALCULATOR

- Are you missing out on a boost to your income?
- Unsure about what benefits you could claim and how your entitlements will be affected under Universal Credit?
- Want to find out how your benefits will change if you get a job?

Our benefits calculator will help you check what benefits you may be entitled to: Check out https://shorturl.at/jJLQ0

You can also access the benefit check programme by visiting the Thenue Website. Look for the Money Advice tab and at the

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bottom of the screen you will see Benefit Checker.

Clicking on that will take you directly to the benefit check programme.



Making it Easier to Pay your Rent

Payment of rent is a priority and we aim to make it as easy as possible for you to do this. Since April 2023 we have taken 1,573 Callpay payments. A Callpay payment is quick and easy – all you have to do is give us a call and have your Debit Card details handy and we will do the rest. Another way of paying rent is to set up a Direct Debit – we currently have 829 tenants who have Direct Debit arrangements with us. This is quick and easy to

set up and we can agree when is the best time for your payments to be made. A Direct Debit gives you the security of knowing that your rent is being paid on a regular basis. If you want to discuss any of these payment methods then just give your Income Maximisation Officer a call or you can email us on incomemaximisation@thenuehousing.co.uk

Just a reminder that we also have an automated payment line which is available 24 hours a day. You can now
access this
by calling
our main
switchboard
number
0141 550

switchboard number 0141 550 3581 and choosing Option 4. This will put you directly through to the Allpay

choosing Option 4. This will put you directly through to the Allpay 24 hour payment line. You will need your Allpay 19 digit reference number and Debit Card details.

Our Common Rooms



Both our common rooms are open for surgeries and other events – details of these are on our website under Older Persons' Services.

Surgeries run from 10:30am-12:30pm every Tuesday and Thursday so if you have an issue or fancy a cup of tea and a chat, please pop in.

We have recently started up a monthly film afternoon in the common room at Bridgeton. We plan to have these on the last Thursday of every month – the next one will be on Thursday 28 March from 1:30pm – 3:30pm. Why not come along and bring your popcorn!

If you have any ideas or suggestions for groups or activities in our common rooms, particularly in Bridgeton, do contact your Retirement Housing Assistant and we will look into them.

Did you know there are events on at the Calton Heritage and Learning Centre for older people. Why not find out more by 'liking' them on their Facebook page – search for Calton Heritage and Learning Centre where they will keep you informed of all activities and welcome your feedback and ideas. You can also contact staff on 0141- 550- 9573 or www.thenuecommunities.co.uk



The Good Morning Service is based in Glasgow and provides telephone befriending and alert calls to older people. Every morning, 365 days a year, telephone befrienders call members at a pre-arranged time to check that all is well and for a wee blether. They take

an active interest in people and over time hope to become a good friend on the phone, someone to share a laugh with or simply be there to listen and give emotional support in difficult times.

If your **Good Morning Call** goes

unanswered and the person can't be located, the Service will alert nominated contact persons or the emergency services to a potential health problem.

The Service is available **FREE OF CHARGE** to those aged 55+ years.

For more information you can contact them on

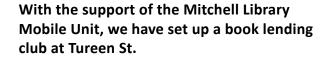
0141 336 7766 or 0333 101 0036,

Email: info@goodmorningservice.co.uk

You prefer, contact our Housing Support Team and we can discuss this with you.

Calling All Book Worms





This is proving to be very popular so why not come along and take your pick of the most up to date books available! If you have any books you have finished with and can pass on, please feel free to hand them into Tureen St.

Mind Your Step!

A large number of people aged 65 and over, for a number of reasons experience a fall. Falls are a major cause of disability in older people over 65 in the UK and falls can occur due to:

- physical reasons
- medical reasons
- environmental reasons

If you fall, your chance increases of being less able to move about easily, of breaking a bone, of becoming fearful of falling, of losing your independence or of becoming less able to get out. Research has shown that falls can be prevented by looking at all the risks to an individual person and then dealing with each of them.

Falls are not inevitable as you grow older but many older people are seriously concerned



by having fallen, and how to prevent it happening again.

If you feel you are at risk of falling we can refer you to the specialist Community Falls Prevention Team who will come to your home to check what can be done at home to minimise the risk of slipping or falling. If you would like us to refer you for a visit, contact the Housing Support Team at this office.

Mutual Exchanges

Do you know you can apply to swap your home with another tenant of a local authority or housing association?

We have a Home Swap Register on our website where you can register your details and check for a suitable property – look under Homeseekers and House Swap. We also offer a 3 month registration to the UK wide Homeswapper website which advertises properties from all over the UK. If you would like more information on this, contact the Housing Support Team.



As well as joining our transfer list for a smaller home, Glasgow City Council have introduced a scheme to encourage tenants to consider downsizing.

The scheme enables any Registered Social Landlord (RSL) to provide support to tenants in larger properties to facilitate a move to a property that meets their housing need. The larger void property will then be offered to a homeless family currently living in temporary accommodation under Section

5 of the Housing (Scotland) Act 2001, known as a "Section 5 referral".

While properties that have 4 bedrooms or more are the main focus, the scheme will support moves from tenants whose home has 3 or more bedrooms where two of the bedrooms are no longer needed for the family size.

If this is you, help and funding can be provided to help you with a move. If you would like more information on this, contact your Area Services Officer.

How We Let our Homes - April 2023 to December 2023

We continue to let our properties based on our agreed targets and within the current Scottish Government regulations. Our priorities for reletting our empty homes until the end of March 2024 is firstly considering our tenants who are in urgent need of a new home as well as dealing with homeless applicants who are put forward by Glasgow City Council. The percentage we have let to Homeless Referrals, excluding lets to our transfer tenants was 42%. Staff will continue to monitor our targets on a regular basis.

Below is a breakdown of the re-lets we have undertaken, by Priority Groups, in the period April 2023 – December 2023.

Priority Group	Number of Lets	Percentage
Urgent	8	4%
Referrals (Homeless)	58	42%
High	66	37%
Medium	44	25%
Standard	2	1%
Total	178	100%

14 thenue Housing

A VALENTINE'S LUNCH SERVED WITH LOVE

CALTON'S HERITAGE AND LEARNING CENTRE THE VENUE FOR ANOTHER "COME DINE WITH US" GET TOGETHER



Pictured: Ladies who lunch..... some of those who attended the Lunch with Rosie Robertson, CHLC Centre Manager (second left)

A Valentine's occasion brought people together for a lunch filled with companionship and love.

Calton Heritage and Learning Centre was the venue for the fourth "Come Dine With Us" experience delivered by Thenue Communities.

The occasion was a link up with the charity the Halliday Foundation which provided the two course lunch.

Over 30 people attended and the meal was topped off with a karaoke session which proved a big hit.

The Come Dine With Us lunches are part of a wider ongoing initiative known as "Heat, Scran, Blether" organised by Thenue Communities –

the charitable subsidiary of Thenue Housing.

The work undertaken to boost community cohesion has gone a long way of encouraging companionship, tackling loneliness and combating isolation during the long winter months.

Rosie Robertson, Manager of the Calton Heritage and Learning Centre, said the efforts undertaken by Thenue Communities had been "a vital lifeline" in recent months.

Rosie said: "Our Valentine's-themed lunch was a great success and another example of our ongoing partnership with the Halliday Foundation which does such impressive work across the city.

Thenue Communities also runs other initiatives of a similar nature with food dignity at the heart of both.

Thenue Communities acknowledges generous funding support from the Glasgow Community Mental Health and Wellbeing Fund administered by the Glasgow Council for the Voluntary Sector.

And in a further development as your newsletter was being published, we can announce GCVS have agreed a further year's funding to deliver a new and improved project called 'Heat, Scran, Move' from April 2024 to March 2025.

We are taking a more holistic approach to mental health and wellbeing by adding movement to the project in the form of outdoor group walks and both indoor and outdoor yoga. The walks will be decided on by the participants themselves and could include walks to places of historical or cultural interest, perhaps spotting art murals or taking in community gardens. It will be dependent on the abilities and interests of the participants themselves.

SPRING 2024 NEWSLETTER



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